CONTENTS – ALPHABETICAL ORDER

Dryad Ward Philosophy	
General Information	
Dryad Ward	
Alcohol	
Arrival on the Ward	
Car Parking	
Chaplain	
Complaints	
Drake's Diner	
Gifts to Staff/Donations	
Hairdresser	
Laundry	
League of Friends	
Library Service	
Modern Matron	
Meals	
Newspapers/Magazines	
Public Transport	
Safety - Fire	
Shop	
Smoking	
Telephones	
Televisions/Radios	
Valuables	
Visitors	
Violence to Staff	
Ward Team	
What to Bring With You	
Nursing Team	
Uniforms	

DRYAD WARD PHILOSOPHY

The multi-disciplinary team on Dryad Ward aim to realise the full rehabilitation potential of all our patients.

Additionally we aim to provide a holistic personcentred approach to all our patients, ensuring our care is directed by their needs and focusing on their personal goals.

To support the patient and those important to them, we are open to suggestions to improve their care.

GOSPORT WAR MEMORIAL HOSPITAL

The idea to build a hospital for the civilian population of Gosport was initiated in 1918 by Mr George Dukes, the Chairman of the Gosport Urban District Council. The population of Gosport at that time was approximately 33,000 and nearly every member of the community had to contribute towards the funding or otherwise of the Gosport War Memorial Hospital.

A variety of fund-raising events took place between 1919 and 1921 and, along with donations totalled £50,000. Of this, £34,000 was incurred in building the twenty-six bed hospital which also included an Outpatient department and an X-ray department. The remaining funds were placed in the endowment fund and were later used towards a new wing built in 1932.

Gosport War Memorial Hospital was formally opened on April 28 1923, by Major General Sir John Davidson MP as a memorial to the Portsmouth Division of the Royal Marine Light Infantry who fought and gave their lives in the Great War of 1914 – 1918.

Further changes and improvements have been made to the hospital with the most recent being completed in 1995.

(The Gosport War Memorial Hospital 1923 – 1993: Yong Pease - unpublished)

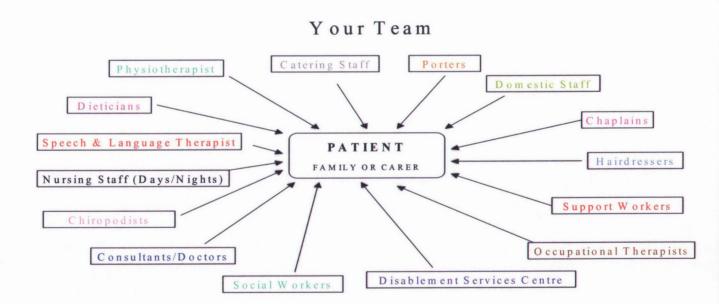
GENERAL INFORMATION

We welcome you to Gosport War Memorial Hospital and hope that your stay with us will be as comfortable as possible.

Gosport War Memorial Hospital is a community hospital which provides health services to the local population of Gosport.

The hospital has 109 beds which specialise in elderly and elderly mental health but we also have a 12 bedded maternity unit run by Portsmouth Hospital Trust

We aim to create a warm and friendly environment in which patients and their relatives/carers are encouraged to participate in their treatment and care.



DRYAD WARD

Dryad Ward is a 20 bed stroke rehabilitation unit with three four-bedded wards and 8 single rooms. The single rooms are assigned to patients with specific needs and are not for private care.

Admission to the Ward is through the Department of Elderly Medicine, based at Queen Alexandra Hospital. All patients will have been seen by a Consultant prior to transfer.

Assessment and treatment is provided by a specialist team with knowledge and experience in the management of stroke. Consultants visit the Ward weekly where relatives are welcome to be present. Appointment can be made on request. Medical care is provided during the day by a House Officer and out of hours by a G.P. Each patient will have their own treatment programme and may see different members of the stroke team. The whole team will work with the patient to ensure that maximum benefit is gained and their full rehabilitation potential realised.

An introduction meeting will be organised during the first two weeks to explain the treatment programme and to give you and your family an opportunity to ask questions.

You will be encouraged to set your own goals whilst on the Ward and these will be reviewed on a weekly basis.

When the multi-disciplinary team feels that your progress has reached its full potential your discharge plans will be discussed with you at an early point during your admission to ensure everything that you require is in place, once you have reached your full rehab potential.

Our address is:

Dryad Ward Gosport War Memorial Hospital Bury Road Gosport Hants **PO12 3PW**

Tel No:

023 92 524611 Ext 2235

Direct line: 023 92 603235

ALCOHOL

Alcohol may interfere with your treatment but if you are used to taking regular amounts, please inform nursing staff. Otherwise, we request no alcohol be brought into the hospital.

ARRIVAL ON THE WARD

On arrival at the ward, you will be met by a member of staff and shown around the ward and to your bed.

CAR PARKING

Pay and Display Car Parking areas are provided in the hospital grounds. Car parking reserved for hospital staff is clearly marked and we would ask that visitors to the hospital do not park in these spaces. Both car parks have designated disabled parking spaces.

CHAPLAIN

We have Chaplains who visit the hospital regularly. If you would like a Chaplain to visit you on the ward, please speak to the nursing staff who will contact them for you. If you would like your Minister of Religion to visit you, please provide a member of the nursing team with name and contact number.

Services are held in the Chapel every Sunday evening at 5pm. All denominations (faiths) are welcome to attend.

COMPLAINTS

If things go wrong it's always best to let someone know as soon as possible. We encourage you to talk to staff on the spot about your concerns as they may be able to deal with the problem immediately.

You may prefer to talk to the person in charge of the department. Please ask a member of staff to contact the person you need to see.

A leaflet entitled "Your Views Matter" is available on your ward which explains how you can make a comment or complaint.

DRAKE'S DINER

Drake's Diner provides drinks, hot meals and snacks and is open from 8.30am – 4.30pm for members of the public and visitors to the hospital.

GIFTS TO STAFF/DONATIONS

Individual members of staff are not permitted to accept gifts of money from patients/relatives or carers.

If you wish to donate money for a specific purpose, please send it to the Hospital Manager with instructions as to how you would like the money to be used. Your wishes will be strictly observed.

If you wish to donate money for general use, please send it to either the Hospital Manager or the League of Friends who help to raise money to improve facilities throughout the hospital.

If you would like to give a gift to the ward, please speak to the nurse in charge.

HAIRDRESSER

A hairdresser visits each ward once a week. Please speak to staff about arrangements for booking an appointment.

LAUNDRY

We do not provide a patient laundry service at Gosport War Memorial Hospital, but however facilities exist for patients in certain circumstances.

If you should have any problems, please speak to the ward staff.

LEAGUE OF FRIENDS

The League of Friends play an important role in the well being of our patients. Through the generous efforts of their volunteers, money raised is used to improve facilities throughout the hospital.

With limited funds available to us, we cannot provide all the things we would like and many items such as medical equipment and furnishings have been bought with money raised by voluntary organisations, one of which is the Hospital League of Friends.

If you would like further information on the work of the League of Friends, would like to volunteer or have and friends or family who would like to volunteer, please contact Rosemary Paxton on 023 9252 4611 Ext 2226.

LIBRARY SERVICE

Volunteers run a library service for patients. They visit the Wards each Friday afternoon.

MODERN MATRON

The Government made a commitment in the "NHS Plan" to introduce Modern Matrons, these are senior nurses who are easily identifiable to patients and who have the authority and support they need to make sure the fundamentals of care are right.

Our Modern Matron is Toni Scammell, she works Monday – Friday but her times vary as she also works shifts on the ward as part of the nursing team. She visits the ward at least once a day and is available to speak to relatives and patients about their care and other issues.

If you or your family have any concerns during your stay that you would like to discuss with her she can also be contacted on:

023 9252 4611 Ext: 2268

If she is not there a message will be taken and she will contact you direct as soon as she possibly can.

MEALS

Meals are an important part of your day:-

Breakfast - 8 am

Lunch - 12 midday

Supper - 6 pm

Visitors are welcome to bring food or fluids into their relatives or friends, however, please check with nursing staff if this is suitable.

Drinks are also served regularly throughout the day. You will be offered a menu with a number of choices of main meals. Each day you will be asked for your choice of meals for the following day. If you have any special dietary needs, please make sure that you inform ward staff on admission to the ward.

NEWSPAPERS/MAGAZINES

Daily and evening papers can be purchased from the WRVS shop situated by the Anns Hill Road reception. The shop is open Monday to Friday 10 am – 12 noon and 2 pm – 4 pm.

Delivery of evening papers can be arranged with P.D. News in Anns Hill Road. Please remember to pay the bill regularly, and before leaving hospital.

PUBLIC TRANSPORT

There are regular bus services to Gosport and there is a bus stop located outside the hospital.

SAFETY

Fire

The Fire Alarm system is checked regularly. In the event of a fire, please follow the instructions given to you by staff.

SHOP

There is a small shop run by the W.R.V.S. in the Ann's Hill Road Reception area of the hospital which is open from 10 am - 12 noon and 2 pm - 4 pm Monday - Friday.

SMOKING

The hospital operates a no smoking policy and many patients find their stay in hospital provides an excellent opportunity to break the habit.

Smoking always increases the risk of fire and in some areas may present particular hazards because of the presence of medical gasses.

We ask all patients and visitors to respect the no-smoking policy but if this causes you exceptional distress, please discuss this with the nurse in charge of your ward.

TELEPHONES

Mobile coin operated telephones are available on all wards for you to make telephone calls.

When several people wish to enquire about a patient, you can help us by organising for one person to call the ward and then pass on information to other family/friends etc.

The use of mobile phones is not permitted in the hospital as they can cause interference with sensitive medical equipment.

TELEVISIONS/RADIOS

Each ward has a television set usually located in a 'lounge' area, and may also have further sets located throughout the ward.

Radios are provided for each bed area. Headphones are provided but you may wish to bring your own set with you.

As well as AM/FM stations, the hospital also has its own radio station broadcasting every day.

If you would like to bring your own radio set with you and have headphones, in accordance with Trust Health and Safety Policy it may need to be checked by a hospital electrician before being used.

VALUABLES

We strongly recommend that patients do not keep valuable items or large amounts of money with them while they are in hospital.

Money and valuables can be placed in the hospital safe for security. Where this is the case, a receipt will be issued.

VISITORS

Your visitors are very welcome.

Visiting hours are 8 am - 8 pm daily. Hours are normally limited to ensure that essential clinical work is undertaken. Visiting outside of normal visiting hours is by prior arrangement with the nursing staff.

Please be aware that we may have to ask your visitors not to enter shared rooms while patients are washing and dressing and visiting is limited between 12 noon - 1.30 pm (protected mealtimes) to allow patients to eat their lunch and allow for a short rest.

If visitors wish to bring children on to the ward, we ask that they seek advice of the nurse in charge first.

Visitors are not permitted to smoke in the hospital.

VIOLENCE TO STAFF

The Trust operates a Zero Tolerance policy with regard to either physical and/or verbal abuse.

WARD TEAM

The ward team is made up of different professions working together. You may come in to contact with one or more of these professions:-

- Dieticians
- Physiotherapists
- Speech and Language Therapists
- Occupational Therapists
- Consultants
- Doctors
- Nursing staff (days and nights)
- Support Workers
- Podiatrists
- Social Workers
- Disablement Services Centre staff
- Volunteers
- Hairdressers
- Chaplains
- Catering staff
- Domestic staff
- Porters

WHAT TO BRING WITH YOU

- Personal Clothing (surname and ward essential with permanent marker)
- Nightwear
- Toiletries (no face-cloth required)
- Spectacles (if applicable) (named)
- Hearing aid (if applicable)(named)
- Books/Knitting
- Medications
- Portable aids (e.g. walking stick) (named)

If you have equipment at home, which you would like to use on the ward, please discuss this with nursing staff before bringing it onto the ward.

Please remember that all property should be clearly <u>labelled</u> with your name and the name of the ward to help prevent loss.

DRYAD WARD NURSING TEAMS

Clinical Manager – Yvonne Astridge Senior Staff Nurse – Colleen Lloyd

	Mary	Rose		Wa	rrior	
SN	Carly	Godwin	SN	Paula	Chivers	
SN	SN Lina Varghese		SN	Frances Ryan		
SN	SN Lou Osborn		SN	Chris Robinson		
SN Susan Kenny		SN	Fritzie Ibanez			
SN Jisha Jose		SN	Sunitha Thomas			
EN	Cary	Wilson				
HCS	W	Eileen Harris	HCS	W	Julie Geach	
HCS	W	Rose McHarron	HCS	\mathbf{W}	Dee Blake	
HCS	W	Pauline Goode	HCS	\mathbf{W}	Sharleen Cobbold	
HCS	W	Cheryl Smith	HCS	\mathbf{W}	Louise Sharpe	
HCS	\mathbf{W}	Fiona Moore	HCS	\mathbf{W}	Susan Clay	
HCS	W	Sandy Ellis	HCS	W	Fiona Cullen	

Night Team

SSN	L Ma	W
SN	P Mc	Keever
SN	B Tur	nbull
SN	S Wh	iteman
EN	M Wi	gfall
EN	J Whe	eeler
EN	L Bel	1
HCSV	W	L Malyon
HCSV	W	B Clark
HCSV	V	L Flux
HCSV	W	D Biddle
HCSV	W	M Perkins
HCSV	W	C Doole
HCSV	W	G Tester
HCSV	V	D Lyons
		· ·

UNIFORMS

Navy tunic with white piping, navy trousers

White tunic and black trousers

Royal blue tunic with white piping, navy trousers

Sky blue tunic with white piping, navy trousers

Pale blue tunic with white piping, navy trousers

White tunic with navy piping, navy trousers

White tunic with light green piping, green trousers

Light blue tunic with white piping, navy trousers

White shirt/green tabard and black trousers

Green polo shirt and black trousers

White shirt and black trousers

White dress

- Clinical Manager (Female)

- Clinical Manager (Male)

- Senior Staff Nurse

- Staff Nurse/Enrolled Nurse

- Health Care Support Worker

- Physiotherapist

- Occupational Therapist

- Physio Assistant

- Domestic (Female)

- Domestic (Male)

- Porters

- Housekeeper

Fareham and Gosport NHS Primary Care Trust

YOUR COMMENTS AND SUGGESTIONS				
DRYAD WARD	DATE			
questionnaire either now on the will be dealt with in confidence completed form to a member of	ndards of care by filling out this short e ward or later at home. Yours comments e by senior staff. Please give your of staff or post in the envelope provided.			
	vices below by scoring between excellent 1 = poor			
Medical services	Nursing service			
Food	Ward cleanliness			
Communication	Privacy			
Availability of information	Dignity			
lf yo	ou require a response please tick the box			
Address				
Toni Scammell Modern Matron Gosport War Memorial Bury Rd Gosport	Hospital			

THANK YOU FOR YOUR ASSISTANCE

Hants PO12 3PW



Toni Scammell
Modern Matron
Gosport War Memorial Hospital
Bury Road
GOSPORT
Hants
PO12 3PW