

You can contact me on: 0300 061 1568

**Code A**

ombudsman.org.uk

Our reference: HS-3920/0018

Your reference:

**In Confidence**

Debbie Fleming  
Chief Executive  
NHS Hampshire  
Omega House  
112 Southampton Road  
Eastleigh  
Hampshire  
SO50 5PB



3 February 2010

Dear Ms Fleming

Please find enclosed the original medical records of **Code A** which were provided to us by the Fareham and Gosport Primary Care Trust in November 2004 in relation to our earlier investigation of a complaint by **Code A**

The Ombudsman has now closed this case, and I wish to apologise for the delay in returning these records. Celia Hutton of your Comments and Complaints team suggested I return the records to your office as the Fareham and Gosport Primary Care Trust has now become part of NHS Hampshire.

I would appreciate it if you would please confirm safe receipt of the records by emailing me at the above address.

Yours sincerely

**Code A**

Joanne James  
Business Support Officer

Enc: 1



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