

Gosport War Memorial Hospital Patient Inquests

Media Briefing Pack

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Contents

Gosport War Memorial Hospital Inquests	2
Listed Inquests	2
Timeline of key events	3
Details of previous investigations	4
What happens at the Hospital now?	6
Questions and answers	7
Organisational structure in South East Hampshire 1991-present	8

1. Gosport War Memorial Hospital Inquests

HM Coroner has ordered inquests into the deaths of ten patients at Gosport War Memorial Hospital (GWMH) from 1996 – 1999.

The inquest is concerned with the deaths of people who were in-patients on Dryad and Daedalus wards at GWMH.

The inquests are scheduled for six weeks from 18th March 2009 and ten separate verdicts will be delivered at the close of proceedings. The coroner is A.M. Bradley, HM Assistant Deputy Coroner Portsmouth and South East. The inquests will take place at Portsmouth Combined Court, Winston Churchill Avenue, Portsmouth.

Listed Inquests:

- Leslie Pittock (died 24/01/96) Dryad Ward
- Elsie Lavender (06/03/96) Daedalus Ward
- Robert Wilson (died 18/10/96) Dryad Ward
- Helena Service (died 05/06/97) Dryad Ward
- Ruby Lake (died 21/08/98) Dryad Ward
- Arthur Cunningham (died 26/09/98) Dryad Ward
- Enid Spurgeon (died 13/04/99) Dryad Ward
- Geoffrey Packman (died 03/09/99) Dryad Ward
- Elsie Devine (died 21/11/99) Dryad Ward
- Sheila Gregory (died 22/11/1999) Dryad Ward

2. Timeline of key events

- In 1998 the police undertook an investigation into the death of a patient whose family were not happy about the circumstances of their death at Gosport War Memorial Hospital (GWMH). This death is not the subject of an inquest.
- In March 1999 the Crown Prosecution Service (CPS) decided that there was insufficient evidence to bring a successful prosecution.
- In 1998 there was a complaint to the NHS Commissioner (Ombudsman) about the care of a different patient. This death is not the subject of an inquest.
- In 2001 there was an independent NHS review panel into the care of a third patient which was subsequently referred to the NHS Commissioner. The Commissioner concluded that the prescribing was appropriate in the circumstances. This death is the subject of an inquest.
- In 1999 following publicity surrounding the initial investigation, the Police looked at the notes of four more patients who had died at GWMH. Two of these deaths are the subject of inquests, Arthur Cunningham, and Robert Wilson.
- In February 2002 the police decided there was no evidence for a prosecution and they were not going to investigate further.
- In the course of their investigation the Police alerted the Commission for Health Improvement (CHI) in August 2001 and CHI commenced an investigation in October 2001.
- In July 2002 CHI published a report with recommendations.
- In November 2002 Fareham and Gosport and East Hampshire PCTs produced a joint action plan to address the recommendations made in the CHI report.
- In January 2004 the Fareham and Gosport Clinical Governance group took over responsibility for overseeing the CHI action plan and ensuring objectives were met.
- In September 2002 the Police began a third investigation into the deaths of patients at GWMH.
- In October 2006 Portsmouth Hospitals NHS Trust took over the management of services for Medicine for Older People throughout South East Hampshire including those provided at Gosport War Memorial Hospital.
- Following detailed investigation which included expert reports the Police handed the outcome of their investigation into ten deaths to the CPS in July 2006.
- In October 2007 the CPS concluded that there was insufficient evidence to prosecute any health care staff.
- This Police report was passed to HM Coroner in early 2008.
- Following discussion with the Police and representation from families of the deceased, the Coroner met with the Minister for Justice, the Department of Health and the Assistant Chief Constable in August 2007 to discuss the potential of opening inquests on 10 cases.

- Following this meeting the Coroner (SE Area) opened and adjourned Inquests on 10 named cases in May 2008.

3. Details of investigations

Background

In 1996 GWMH was run by Portsmouth Healthcare NHS Trust (a predecessor of PCTs and a separate organisation from Portsmouth Hospitals NHS Trust).

In April 2002 responsibility for the services transferred to Fareham and Gosport PCT and East Hampshire PCT.

In April 2006 responsibility for Dryad and Daedalus wards and the employment of the nursing and medical staff transferred to Division of Medicine for Older People (DMOP) at Portsmouth Hospitals NHS Trust.

Nursing staff on Sultan Ward transferred to Hampshire PCT and Hampshire Partnership NHS Trust took over responsibility for Older People's Mental Health Services in Ark Royal and Collingwood wards.

In line with national guidance the mental health service was transferred to Dryad and Daedalus wards on the ground floor in Feb 2008.

Early Police investigations

Between 1998 and 2002, Hampshire Constabulary undertook two investigations into the potential unlawful killing of patients at Gosport War Memorial Hospital.

These investigations did not result in any criminal prosecutions, but the police shared their concerns about the care of older people at Gosport War Memorial Hospital (GWMH) with the then Commission for Health Improvement (CHI) (a fore-runner of the Healthcare Commission) in August 2001. These concerns centred on the use of some medicines, particularly analgesia and levels of sedation, and the culture in which care was provided for older people at the hospital.

Commission for Health Improvement investigation

In 2001, CHI commenced an investigation into the management, provision and quality of healthcare at Gosport War Memorial Hospital managed by Portsmouth Healthcare NHS Trust (the predecessor of the then Fareham and Gosport PCT and East Hampshire PCT and a different organisation to Portsmouth Hospitals NHS Trust).



Hampshire

The Coroner has announced that he intends to conduct separate inquests into each death, and has set aside six weeks for the inquests to take place. Verdicts into each death will be reached when all inquests have been concluded.

General Medical Council (GMC) and Nursing and Midwifery Council (NMC)

The Police forwarded papers to the General Medical Council and Nursing and Midwifery Council and each organisation is undertaking its own inquiries.

4. What happens at the Hospital now?

Since the time of these deaths over ten years ago and the subsequent CHI review in 2002 much has changed at Gosport War Memorial Hospital, in line with developments in clinical practice across the country.

1991 saw the commencement of a £10.5 million, two-phase development which was complete in 1995. This was followed by a £6m redevelopment in the last year.

The Hospital now houses:

- 20 bed GP ward
- 32 beds for older peoples' mental health
- 35 beds for stroke and general rehabilitation
- Blake birth centre
- Physiotherapy department
- Two day hospitals for older people
- X-ray and ultrasound
- Red Cross
- Minor injuries unit
- Endoscopy unit
- Community health clinics
- GP Out of Hours Service

By the time of the CHI investigation in 2002 the regulator was satisfied that GWMH had adequate policies and guidelines in place governing the prescription and administration of pain relieving medicines to older patients and that these policies and procedures were being adhered to. This remains the case and there have been no incidents subsequently which have required external investigation by CHI or its successor the Healthcare Commission or the Police.

Policies and procedures at the Hospital are reviewed regularly and staff receive mandatory training every year. Details of the policies in place on Sultan ward can be found at:

<http://www.hampshirepct.nhs.uk/index/documents/policies-home/policies-clinical.htm>

Details of policies in place on Ark Royal and Collingwood wards are available from Portsmouth Hospitals NHS Trust on request.

The Patient Environment Action Team inspection last year rated the Hospital as good on cleanliness, excellent for food and good for privacy and dignity. Patient experience surveys are conducted regularly and feedback is very positive, with comments including 'privacy and dignity is well respected' and 'cleanliness impeccable'.

There were six complaints for the whole of the Department of Medicine for Older people, Stroke and Rehabilitation last year (this includes GWMH and QAH) and five for the other wards at GWMH. All complaints are taken very seriously and investigated internally in line with the PCT and Trust's complaints policy. All complaints in 2007/2008 were resolved locally.

The Hospital also receives many thanks and compliments from patients and their families, with over 200 cards and letter last year.

Staff at the Hospital received a Chairman's award from Portsmouth Hospitals NHS Trust Chairman in 2007 for their professionalism and dedication.

In 2008 Portsmouth Hospitals NHS Trust's modern matron at GWMH received a Clinical Governance Award from the Trust's Patient Experience Council. This award of £9773 contributed to the installation of cushioned floor in both wards, to minimize injury if a patient should experience a fall during rehabilitation.

In February 2009 Ark Royal, Collingwood and Sultan wards have benefitted from anti microbial curtains and new bedside lockers and tables which are much easier to clean. Overhead hoists are available over every bed and in bathrooms and the Trust have increased call bells in day room areas enhancing patient safety.

In 2008/09 Portsmouth Hospitals NHS Trust was independently assessed as providing an 'excellent' quality of services by the Healthcare Commission (formerly CHI) and Hampshire PCT was assessed as providing a 'good' quality of services by the Healthcare Commission.

5. Questions and Answers

Q. What is the purpose of an Inquest?



Hampshire

A. The purpose of an inquest is for the coroner to determine how an individual met his/her death, the cause/ nature of the death and the circumstances around that person's death.

Q. What is this inquest concerned with?

A. This inquest is concerned with the deaths of people who were in-patients on Dryad and Daedalus wards, at Gosport Ward Memorial Hospital (GWMH) between 1996 and 1999. These deaths came to police and public attention following one complaint made by a relative in 1998.

Q. Isn't it rare to have an inquest 10 years after the death of a person and in the absence of a body or post mortem reports?

A. Yes it is. The decision to conduct these inquests was taken by the Coroner following representation from families of the deceased and a meeting with the Minister for Justice, the Department of Health and the Assistant Chief Constable.

Q. Why has an inquest into these deaths been called when the police investigations found no evidence of wrong doing?

A. The police investigations focused on whether there was any evidence of criminality with respect to patient deaths at Gosport War Memorial Hospital. The purpose of an inquest is to determine how a person met their death and potentially the circumstances surrounding that death.

Q. Were any staff disciplined as a result of the police investigations?

A. No. At the time two senior members of management were redeployed for six months, while internal investigations took place. However both internal investigations and the CHI review concluded that there was no evidence to suggest that any individual should be disciplined and the staff members returned to their substantive posts.

Q. What measures have been put in place since these incidents?

Following the CHI investigation in October 2001, CHI concluded that the PCTs had addressed the issues raised and had put in place adequate policies and guidelines governing the prescription and administration of pain relieving medicines to older patients and that these policies and guidelines were and are being adhered to.

Four NHS organisations providing services in the south east Hampshire area have also undertaken their own more recent reviews of compliance with the recommendations CHI made. The Board of each organisations has received assurances that all policies are correct and current and that the quality of care being provided is of the highest standard and in line with modern Clinical Governance standards. Assurances have also been provided to South Central Strategic Health Authority (SHA) as the



Hampshire

organisation responsible for monitoring quality within organisations in its area. The SHA will in turn will provide assurance to the Department of Health.

Since the deaths at GWMH all NHS organisations now work to modern clinical governance standards which require risk management systems and clinical audit departments. These are integral to the delivery of health services in a modern NHS and have been part of NHS evolution over the last decade.

Q. What is CHI?

A. CHI – is the Commission for Health Improvement. This organisation was replaced by the Healthcare Commission (in April 2004). The Healthcare Commission is the independent watchdog for healthcare in England. It assesses and reports on the quality and safety of services for patients and the public. From April 2009 a new "super-regulator", the Care Quality Commission will combine the functions of the Healthcare Commission, the Commission for Social Care Inspection and the Mental Health Act Commission.

Q. What is Clinical Governance?

A. Clinical Governance is essentially a term used to describe the way the NHS manages the delivery of health services within a structure of accountability and responsibility. It is intended to ensure that clinical care is delivered on the basis of agreed standards and that outcomes are measured against these standards of care.

6. Organisation structure in South East Hampshire 1994 – present

Date	Organisation	Function
April 1994	Portsmouth Healthcare NHS Trust established. SI 1993/2569	Department of Medicine for Elderly People provided acute care, stroke care, continuing care, rehabilitation, day hospitals, and outpatient department at QAH and St Mary's Hospitals. Provided both medical and nursing staff on wards at GWMH. Service at GWMH was for continuing care, intermediate care, day hospital and outpatients department.
From 1995	Portsmouth Hospitals NHS Trust*	Provided care at QAH but at this stage was not providing any care at GWMH.
March 2002	Portsmouth Healthcare NHS Trust dissolved * SI 2002/1323	
April 2002	Fareham & Gosport PCT established SI 2002/1120 East Hampshire PCT established SI 2001/331	F&G responsible for management of wards at GWMH. Employed ward nurses on Dryad and Daedalus. East Hampshire managed Medicine for



Hampshire

		Elderly People service. Employed consultants for this service at GWMH.
2005	Fareham & Gosport and East Hampshire PCTs merge to form one 'cluster'.	Cluster retains responsibilities and roles from both PCTs as above.
Sept 2006	'Cluster' PCTs dissolved along with five others in Hampshire	
October 2006	Hampshire PCT established SI2006/2072	Hampshire PCT assumes responsibility (commissions) for services at GWMH. Responsibility for Dryad and Daedalus wards and the employment of the nursing and medical staff goes to Division of Medicine for Older People (DMOP) at Portsmouth Hospitals NHS Trust. Nursing staff on Sultan ward is provided by Hampshire PCT, but medical input is from local GP consortium.

* Portsmouth Healthcare NHS Trust is not the same organisation as Portsmouth Hospitals NHS Trust

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Gosport War Memorial Hospital Patient Inquests Spokesperson's Briefing Pack

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EXTERNAL DISTRIBUTION**

Contents	Page
Spokespersons / distribution & communications policy	2
Communications policy	3
Handling media enquiries / communications team	5
Overview	6
Media statement	7
Timeline of events	8
Organisation structure in South East Hampshire	10
Detailed chronology of events	11
Previous investigations	13
GWMH in 2009	16
Q&A	18
Core messages	22

Spokespersons and distribution

Insert contact details (mobile and landlines)

- Richard Samuel, Director of Performance and Standards, NHS Hampshire (d// mobile)
- Neil Hardy, Head of Medicines Management, NHS Hampshire (d// mobile)
- Sue Harriman, Director of Nursing, Hampshire Community Health Care
- John Hughes, Medical Director, Hampshire Community Health Care (mobile)
- Sara Tiller, Associate Director of Communications, NHS Hampshire (d// mobile)
- Graeme Zaki, Medical Director, Portsmouth Hospital Trust
- Toni Scammell, Modern Matron, Hampshire Primary Care Trust (d// mobile)

Consultation on legal issues

- Jill Mason / Stuart Knowles, Portsmouth Hospitals Trust (JM d// JM mobile: / SK d// SK mobile:)
- Kiran Bhogal, Hampshire Primary Care Trust
- Chris Green, RCN (mobile)

Communications policy for inquests

Following a consultation process with the communications teams from NHS Hampshire, PHT and HCHC and senior management, clinical leads and legal representation from these organisations the following approach to dealing with media enquiries during the inquest has been agreed.

- Pre inquest briefing (factual background) with BBC has been arranged for 2nd March. Richard Samuel and Toni Scammell to attend. Tour of the hospital to be conducted – library shots to be permitted but no interviews will take place.
- Pre inquest media briefings to be arranged with local press to provide factual background information regarding the inquests.
- Media pack to be distributed to press prior to inquests to provide detailed background information and a selection of Q&As.
- From 18th March Richard Samuel to attend the early days of the inquests to demonstrate that the matter is being taken seriously.
- No interviews or comments to be provided during the course of the inquests on evidence or comments as they arise. Statements to be provided to correct misconceptions or provide policy information where appropriate (in response to requests which might otherwise become FOI requests or to correct misrepresentation). Advice to be sought from Kiran Bhogal in each instance.
- Press conference and 1-2-1s to be organised at the court post verdict with panel of spokespersons.

It is acknowledged that this approach will inevitably result in media seeking information from staff, families, residents etc. Staff will be briefed as to how to handle media requests and on the nature of coverage expected. PALS will be briefed to expect calls and the procedures for handling them. Patient information will be drafted for GWMH patients and their families.

Enquiries relating to nurses will be referred to RCN press office.

Enquiries relating to PHT staff will be referred to PHT communications team.

Enquiries relating to Dr Barton will be fielded by HPCT in the first instance but HPCT will not answer specific queries as Dr Barton has separate legal representation.

Enquiries relating to HCHC will be handled by HCHC communications team.

Enquiries of a 'corporate' nature will be handled by NHS Hampshire communications team.

Negative coverage is expected throughout the course of the inquests and it will not be possible to comment on or engage in this coverage while the legal process is in place.

Media will be informed that it is inappropriate for us to provide comment until all evidence has been heard as some issues relating to the individual cases are intrinsically linked. There will be a press conference and opportunities for individual interviews after the verdicts have been delivered by the coroner.

Key areas of media interest are anticipated to be:

- Dr Barton;
- The issue of nurses' concerns not being acted upon by management (whistle blowing);
- Prescribing practice;
- Policies and procedures e.g. patient communication, record keeping.

Handling media enquiries

Press should identify themselves to you and will have a press badge. They are not permitted to film on NHS premises without prior consent.

Refer enquiries in the first instance to the communications team.

The communications team is proactively managing media enquiries around the GWMH inquests and will co-ordinate all statements and interviews.

Office hours Communications Team numbers

Main contact number where all calls will be logged and referred to the appropriate team member / spokesperson: **023 8062 7434**

Out of office hours:

NHS Hampshire/HCHC: **Code A**

Team mobiles :

Sara Tiller, NHS Hampshire, - mobile **Code A**

Michael Goodeve, HCHC, - mobile **Code A**

Elizabeth Harris, NHS Hampshire, - mobile **Code A**

Sue Lloyd, HPCT, - mobile **Code A**

Emma Topping, PHT, - mobile **Code A**

Heather Dealey, PHT, - mobile **Code A**

Caroline Searle, Trimedia, - mobile **Code A**

Julie Dean, Trimedia, mobile - **Code A**

Other contacts:

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Helen Wigginton (SE Press officer): **Code A**

National press office: 0207 647 3633

GWMH Press Office Number

02392 794854 / 864

Media statement approved for response to initial enquiries

Inquest into deaths at Gosport War Memorial Hospital

A coroner's inquest is being held into the deaths of ten patients at Gosport War Memorial Hospital in the late 1990s. The inquests are due to commence on 18th March 2009.

The local NHS has been working closely with HM Coroner over the last few months to ensure that all the relevant information is available to support the Coroner's investigation.

We co-operated fully with previous police investigations [1998, 1999 and 2002] and with an earlier independent review by the Commission for Health Improvement (CHI) [2002].

Procedures at Gosport War Memorial Hospital were revised as a result of the earlier enquiries. We are very confident that the hospital provides safe, high quality care to all its patients and will continue to play an important role in local healthcare services for many years to come.

Ends

For further information please contact the Hampshire PCT Communications team on 02380 627434.

NOTE: The CHI report can be found at:

[http://www.popan.org.uk/policy/Policy_content/abuse_inquires/gosport war memorial chi July 2002.pdf](http://www.popan.org.uk/policy/Policy_content/abuse_inquires/gosport_war_memorial_chi_July_2002.pdf)

Timeline of events

- In 1998 the police undertook an investigation into the death of a patient whose family were not happy about the circumstances of their death at Gosport War Memorial Hospital (GWMH). This death is not the subject of an inquest.
- In March 1999 the Crown Prosecution Service (CPS) decided that there was insufficient evidence to bring a successful prosecution.
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- In September 2002 the Police began a third investigation into the deaths of patients at GWMH.

Hampshire

Primary Care Trust

- In October 2006 Portsmouth Hospitals NHS Trust took over the management of services for Medicine for Older People throughout South East Hampshire including those provided at Gosport War Memorial Hospital.
- Following detailed investigation which included expert reports the Police handed the outcome of their investigation into ten deaths to the CPS in July 2006.
- In October 2007 the CPS concluded that there was insufficient evidence to prosecute any health care staff.
- This Police report was passed to HM Coroner in early 2008.
- Following discussion with the Police and representation from families of the deceased, the Coroner met with the Minister for Justice, the Department of Health and the Assistant Chief Constable in August 2007 to discuss the potential of opening inquests on 10 cases.
- Following this meeting the Coroner (SE Area) opened and adjourned inquests on 10 named cases in May 2008.