## **GWMH Inquest Comms. Team Action Plan**

| December   |                               |                      |   |  |  |  |
|--|-------------------------------|----------------------|---|--|--|--|
| Action   | Responsibility                | Deadline             | Progress  |  |  |  |
| <ul> <li>Project Group Stakeholder list</li> <li>Internal Stakeholder List</li> <li>External stakeholder list</li> <li>Media list</li> </ul>   | JD                            | 19/12/08             | Circulated<br>to comms<br>team<br>19/12/08<br>and group<br>05/01/09 |  |  |  |
| January  |                               |                      |   |  |  |  |
| Action   | Responsibility                | Deadline             | Progress  |  |  |  |
| All to feedback on Action plan and Stakeholder lists   | All                           | 16/01/09             |   |  |  |  |
| ST / MG / ET to get dates for staff meeting for Jan / Feb / March and manage agenda  | ST/MG/ET                      | 05/01/09             |   |  |  |  |
| Comms team to attend meetings with Counsel 13 <sup>th</sup> January and 23 <sup>rd</sup> January prior to developing communications story  | ST / CS / JD                  | 13/01/09<br>23/01/09 |   |  |  |  |
| Comms team to further develop Q&As,<br>Holding Statement, Fast Facts,<br>Chronology, Media Enquiry Protocol,<br>Approval Flowchart, Spokespeople, Media<br>Story and Statements (based on strategic<br>objectives) for staff and media briefing<br>packs | ST/CS/JD/<br>ET               | 28 / 01/09           |   |  |  |  |
| Comms team to research AVMA (action against medical accidents)   | JD                            | 16/01/09             |   |  |  |  |
| JD sent draft Staff and Media Comms Pack contents list to ST and ET for additions / approval   | JD/ST/ET                      | 19/12/08             | To be circulated 28/01/09   |  |  |  |
| ST / CS / JD to met with Peter Edgar re memorial stone event and briefing  | ST/CS/JD                      | 08/01/09             |   |  |  |  |
| Tour of Collingwood ward for article and photo opportunity with Clare Semke from The News  | JD                            | 09/01/09             |   |  |  |  |
| ST to ask RS re OSC, LINK and GBC briefings  | ST                            | 09/01/01             |   |  |  |  |
| ST / MG / ET / JD to arrange briefings with security and switchboard at GWMH and QA  | ST/MG/ET/<br>JD               | 09/01/09             |   |  |  |  |
| All to develop briefing sheets for staff meetings  | ST / MG / ET /<br>CS/ JD / SK | 09/01/09             |   |  |  |  |

| January   |                       |                        |          |  |  |
|---|-----------------------|------------------------|----------|--|--|
| Action  | Responsibility        | Deadline               | Progress |  |  |
| ST / MG / ET / CS / JD to develop<br>statements for media including NHS Rx<br>policy story following Eileen Spillers review<br>of CHI recommendations and current<br>policy | ST/MG/ET/<br>CS/JD    | 22/01/09               |          |  |  |
| JD to liaise with Coin Jones / Estates at GWMH re security / media arrangements / parking / office space / TV / room for media brieifings                                   | JD                    |                        |          |  |  |
| ST / ET / CS / JD to agree dates for media training   | ST/ET/CS/<br>JD       | 15/01/09               |          |  |  |
| ST / MG / ET / CS / JD to map and grade stakeholder lists   | ST/MG/ET/<br>CS/JD    | 16/01/09               |          |  |  |
| ST and EH to arrange video footage  | ST / EH               | 16/01/09               |          |  |  |
| ST to brief Graham Groves at SHA on action plan and agreed media alert protocol   | ST                    | 30/01/09               |          |  |  |
| Feb   | ruary                 |                        |          |  |  |
| Action  | Responsibility        | Deadline               | Progress |  |  |
| Press Comms Pack to be approved   | ALL                   | 02/02/09               |          |  |  |
| Media briefings to be arranged w/c 23 <sup>rd</sup> Feb. Trimedia invite press and press Comms packs to be distributed  | CS/JD                 | 02/02/01               |          |  |  |
| Staff Comms packs to be disseminated at staff briefings   | ST/MG/ET/<br>CS/JD/SK | Feb staff<br>briefings |          |  |  |
| ST to confirm OSC date  | ST                    | 09/02/01               |          |  |  |
| MG & ET to develop update for NHS<br>Choices  | MG & ET               | 09/02/01               |          |  |  |
| Media training and briefing of spokespeople   | ST/ET/CS/<br>JD       | 13/02/09               |          |  |  |
| EH to arrange PBC Locality Group briefing for GPs   | EH                    | 13/02/09               |          |  |  |
| ST / JD to develop factsheets for patients and visitors   | ST/JD                 | 16/02/09               |          |  |  |
| Communications team Inquest attendance rota developed (PCT PCT / HPTrust / PH   | All                   | 28/02/09               |          |  |  |

| NHS Trust / HPCT / Trimedia)                  |                       |                            |          |  |  |
|---|-----------------------|----------------------------|----------|--|--|
| March   |                       |                            |          |  |  |
| Action  | Responsibility        | Deadline                   | Progress |  |  |
| Staff updated                                 | ST/MG/ET/<br>CS/JD/SK | March<br>staff<br>briefing |          |  |  |
| SHA media Alert sheets to be sent as required | ST/ET/JD              |                            |          |  |  |

**Distribution List** 

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