

Mr R Bishop
Chief Executive
Management Centre, SMH.

Code A
AGM
Medical Services
QAH

Our Ref: RB/TJR/CA/Code A/1235/98
(Please quote Our Ref: on all correspondence)

7 October, 1998

COMPLAINT: Code A deceased
Hospital No: Code A

I enclose a copy of a letter of complaint from the above-named, which is self-explanatory and would be grateful if you could let me have your comments.

As you may be aware, there is a national requirement for Trusts to respond to complainants within a limited time. I would, therefore, be grateful for your comments by **26 October, 1998** and very much appreciate your help in this matter.

Yours sincerely

R Bishop
Chief Executive

c.c. Code A General Manager, MS Directorate, QAH