

Mr R Bishop
Chief Executive

Management Centre
St Mary's Hospital
Milton Road
PORTSMOUTH
PO3 6AD

Code A

PRIVATE & CONFIDENTIAL

12 January 1999

Code A

Consultant in A&E Medicine
QAH

Our ref: RB/SS/NLW/ **Code A** 062/98
(Please quote our ref on all correspondence)

Dear **Code A**

RE: COMPLAINT - **Code A**
deceased

I have received the enclosed letter from **Code A** the Trust Convenor on this case, who you will see has, in conjunction with the Lay-Chairman appointed by the Regional Office, come to the conclusion that **Code A** **Code A** request for an Independent Review Panel should be turned down. However, **Code A** has made three recommendations which we as a Trust should try and address as far as possible.

Recommendation 2 refers to the difficulties experienced by the **Code A** when they brought **code A** to A&E as requested by Laboratory for **code A** to be checked because **code A** Phenytoin levels high. I think it would be helpful if you, **Code A** and I got together to discuss this issue and how we can better ensure that such patients are dealt with by someone who has the necessary knowledge to deal with the situation. I will make arrangements for a date to be organised as soon as possible.

Thank you for your help in this matter.

Yours sincerely

MR R BISHOP
CHIEF EXECUTIVE

enc.