Mr R Bishop Chief Executive Ext: 2400 Code A Bed Bureau, F Level QAH

RB/KM/CA	Code A	1150/98

5 August, 1998

COMPLAINT: Hospital No:



I enclose a copy of a letter of complaint related to the above-named, which is selfexplanatory and would be grateful if you could let me have your comments. I am also referring this to Dr R J Clarke and Code A

As you may be aware, there is a national requirement for Trusts to respond to complainants within a limited time. I would, therefore, be grateful for your comments by **21 August, 1998** and very much appreciate your help in this matter.

Yours sincerely

R Bishop Chief Executive

c.c. Code A General Manager, Medical Services Directorate, QAH