

**Code A**Trust Secretariat Office  
SMH x2439**Code A**Admin Manager  
Health Records Library  
QAHNLW; **Code A** 507

15 July 1998

**RE: MEDICAL RECORDS FOR: **Code A****

I, along with many others, have been having great difficulty in obtaining these medical records. This **Code A** has made a complaint to the Chief Executive, and we need to respond to **Code A** urgently. I've detailed below the chase that I've done on them so far:-

Phoned CCU SMH - notes never received and never tracked to them.  
Checked with **Code A** secretary to see if **Code A** had notes as **Code A** was seeing patient on the 9/7/98. **Code A** said that **Code A** didn't have them.

B2 SMH - They said they had never received the notes even after requesting them from Maty.

Maternity - Apparently someone from Maty hand-delivered them to B2! But B2 are adamant that they didn't have them.

ITU - have never had notes and are waiting for them urgently to respond to **Code A** letter.

I would be grateful if you could put out a search for these notes as a matter of urgency - this is quite a nasty complaint and we really need to respond to **Code A** urgently.

Thank you for your help in advance.

**Code A**

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