

Portsmouth Hospitals   
NHS Trust

**MEMORANDUM**

FROM:

**Code A**  
Complaints manager  
Ext: 2418

TO:

Ursula Ward  
Director of Nursing  
SMH

DAH/CA/ **Code A** 1122/98

29<sup>th</sup> January, 2001

**COMPLAINT:** **Code A** (deceased)

I would like to suggest that we take the initiative with this case and recommend that **Code A** try for an Independent Review Panel.

We have been trying to satisfy his concerns since July 1998. The incident occurred between 1995 and 1996.

We have now received the 6<sup>th</sup> letter from him and the issues have hardly changed.

You may recall we asked **Code A** to review **Code A** drug regime but **Code A** will not be satisfied with anything less than an Independent investigation of his deceased **Code A** treatment.

**Code A**  
Complaints Manager.

c.c. **Code A** Risk Manager.