Mr R Bishop Chief Executive

Management Centre

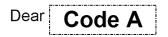
St Mary's Hospital Milton Road Portsmouth PO3 6AD

16 September, 1998

PRIVATE AND CONFIDENTIAL



Our Ref: RB/SS/CA Code A 122/98 (Please quote Our Ref: on all correspondence)



Thank you for your letter of 21 August and I note the contents. I would agree with you, wholeheartedly, that the loss of any medical records is a matter for serious concern, although I respect your wish that you would prefer to deal with only one body, namely Portsmouth & South East Hampshire Health Authority. I have therefore sent a copy of your letter and my response to my colleagues in the Health Authority in order that they may continue their investigation. Needless to say, if I can be of any further assistance I would be more than happy to help.

Yours sincerely,

R Bishop Chief Executive

c.c. Code A Assistant Complaints Manager, Portsmouth & SE Hampshire Health Authority, Finchdean House, Milton Road, Portsmouth, P03 6DP