

# **Gosport War Memorial Hospital inquests**

Communications update

March 12, 2009

## Activity update

- Staff briefings
- Media briefings
- Patient leaflet
- Media interest

## Spokesperson pack

- Spokesperson briefings: Code A Richard Samuel, Code A  
Code A
- Core messages
  - Unable to comment on inquests/witness statements/evidence during inquests
  - Support/co-operation with inquest and sympathy for families
  - Matter of regret that previous organisations did not have adequate policies but this is no longer the case
  - Care at GWMH today is of the highest standard and the correct procedures in place
  - Quality and safety at the heart of our work and we have much tighter governance arrangements in place
  - Staff encouraged to report matters of concern
  - We always investigate matters of concern

## Handling arrangements

### ● Media enquiries

- NHS Hampshire - single media contact and field enquiries. Plus enquiries relating to corporate NHS and primary care. Logging enquiries and SHA media alerts
- PHT - enquiries relating to Dryad and Daedalus from April 2006/Ark Royal and Collingwood from Feb 2008 plus own staff
- HPT - enquiries relating to Ark Royal and Collingwood from April 2006/Dryad and Daedalus from Feb 2008 plus own staff
- HCHC - enquiries relating to Sultan Ward and own staff
- RCN – enquiries relating to nursing

## Handling arrangements

### ● Court attendance

- NHS Hampshire: Days 1-3 and final days plus some attendance during Dr Barton evidence
- PHT: Days 1 and 2 plus to support own staff
- HCHC: to support own staff
- HPT: no attendance required

## Teleconference

- Telephone number –
- Dial-in number -
- Time – **5pm**
- Start date - **Wed, March 18**

## Handling arrangements

- Press conference

- To be arranged following verdicts with one-to-ones available if required.
- Trimedia arranging
- PHT/HCHC/NHS Hampshire/RCN to provide spokespeople