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24 November 2010

Our Ref: 558203/000001/JCW/RICHARD/HP

Your Ref:

Dear Mr Horsley

**Re: Gladys Richards (deceased)**

Thank you for your letter dated 18 November 2010. We will need to take instructions from Mrs Mackenzie and anticipate that she will have detailed views on the list. Please can we assume that you will contact Mrs Lesley O'Brien directly. Unfortunately we are unable to represent her because it would give rise to a conflict of interest.

Please can you advise if you have a complete set of the medical records. It would assist us enormously if we can work from the same set which you are using. We confirm that we will be responsible for your copying fee for providing these.

Also, please can you advise as with regard to disclosure of statements and/or reports from the witnesses. It would again assist us greatly if we could have early disclosure of these so as to ensure that we are all working from the same documentation.

We look forward to hearing from you in respect of the above and will return to you with observations as soon as we have further instructions. Many thanks for your help.

Best wishes.

Yours sincerely

**Code A**

John White