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Title: LETTER AND ATTACHMENTS FROM GILLIAN MACKENZIE 19/1/2005

Code A

19.1.2005 (19/01/2005)

Dear Supt WILLIAMS

With no response to my request that I am dealt with by a different Police Officer than Code A I now enclose my written notes on the points I wish to make in any further statement.

From my experience and in my own opinion Code A is unable to cope with me. She is slow on the uptake on any logical query I make and it seems to me is more used to dealing with petty criminals of low IQ. I simply cannot communicate with her.

Why is it that after approaching the point of a cerebral vascular accident she then agrees to approach you concerning my queries on Dr LORD's report? She admits she has had 6/7 telephone calls on this subject since October 2004, when she does approach you, you agree to a statement. She will not confirm whether she has ever approached you before. She will not allow me to comment on any other points I have previously raised with her and I wish to liaise again, except Dr LORD's report in a statement. She will not allow the interview to be recorded because "There has been trouble with me and tapes before". She will not allow me to record the interview as this is against her human rights. She will not allow me to dictate a statement which she will prepare and I will sign before her departure. She will not allow me to be interviewed or cross questioned by a Detective at Gosport/Fareham before a statement is prepared because that is not the way she does things. When I pointed out this would save time and police costs as I could travel down the night before (at my expense) and be interviewed in the morning at Fareham that is not allowed. I have done this before at Gosport CID on two occasions.

As I have pointed out to you before in writing 6 August 2004 (06/08/2004) I have never had any feedback from Code A on any of the queries I have raised. No wonder you have had 72 phone calls, those dealt with by Code A Nigel NIVEN, Code A have resulted in feedback, not so Code A She may be a Dedicated Family Liaison Officer, she is not a Detective in my opinion.

When I queried 'Dedicated' Family Liaison Officer, should it have been designated Family Liaison Officer she replied 'No I am not a coconut'. She confirmed later she had to look up the difference between Designated and Dessicated.

I find it extremely stressful to cope with this level of education as she does with me and mine. There has been enough stress caused by the police over a period of 6 years. I now have in writing the alleged

comments of Mr READHEAD concerning Ray BURT, which has caused me a great deal of personal distress.

Yours sincerely

Gillian M MacKENZIE

PS I would be grateful for an acknowledgement of this letter and whether the points raised are of any value. Of course this does not apply to comment re Lesley.

PS I confirm I should not of relied on Lesley to comment fully, she did not want me to go to the police in the first place.

Dr LORD's Report given after request from Gosport CID. Not an independent opinion. How did the CPS originally accept it?

Para 1

How is it that my mother's named Consultant Dr LORD was unaware of Lesley HUMPHRIES report for Mr MILLETT, Portsmouth Health Care Trust until her request on the 17 December.

This paragraph is a defence 'Discussions with Philip BEED' and BARTON. 'has not had access to Haslar records'. Surely she should have been aware of the report and complaint before the 17 December 1998 (17/12/1998) when she was the named consultant, in charge of the ward and the complaint concerned two of her own staff, Charge Nurse BEED and Clinical Assistant Dr Jane BARTON. The behaviour of those two members of staff were ultimately under her supervision.

Para 2

No comments on the face on 13/8/98 (13/08/1998) or drugs written upon arrival 11/8/98 (11/08/1998) or BARTON's comments 'quite happy for nursing staff to confirm death'. Obviously in defence of BARTON. I have commented on P30 of 714 rather unresponsive following sedation. LORD should have understood why. I was the daughter present at 1pm (1300). BEED did not give her Oramorph. It was an injection. See my statement and queries when he came in with an injection. Of diamorphine which I would not allow. When he came in again with an injection I assumed it was not diamorphine but I now know you do not inject oramorph. My mother had another injection before going to x-ray.

45mg Oramorph in 24 hour period. Did they raise Yeah. mother to consciousness every 4 hours to giver her oramorph - Rubbish. See my notes P30 of 714. Decision taken for syringe driver on 18.8.98 (18/08/1998) discussion with BEED only. BARTON was not present. We were informed by BEED nothing more could be done and presumably we would want her to have a pain free death. When I said I wanted her back in Haslar I specifically asked BEED if she (my mother) could die in the ambulance. He replied "It is possible". We were given the impression death was imminent and so agreed the syringe driver. My mother was still 'out' from the day before. She did not seem to be in considerable pain, discomfort or distress. The treatment was not reviewed daily. Staff commented that they were surprised she was still alive on the 19th.

Para 3

My mother was not screaming loudly, she was wailing groaning. I have used 'screaming' in my statement but with more experience in the last 6 years I know this is not correct. I have been an emergency patient to A&E after lithotypsy (kidney stone) given pain relief 'Pethodine'. I was moaning but conscious and I sounded like my mother. My mother had been tipped off a sheet onto the right hip. As she could not gain attention to her position I am not surprised she moaned or wailed loudly. See my statement.

Para 4

Yes I agreed to oramorph on the 17 and I assumed that the injection on the 17 was oramorph (I have researched the drugs since). 'A substantive dose a day later' 18.8.98 (18/08/1998). According to the drug chart 18.8.98 (18/08/1998), 10mls 012.30! and 0430. There were no signs of pain and distress, mother was still 'out' from the time she left x-ray on the 17.8.98 (17/08/1998).

Haloperidol had been written up on the 11.8.98 (11/08/1998) but not given by BEED who preferred to keep mother sedated by oramorph. My mother had Haloperidol at the nursing home for a good night's sleep but not this dose. Para 5 The agitation experienced at the nursing home is not surprising, now that I have the full drug records for my mother from Basingstoke onwards I am surprised that she had any brain left at all after psychiatric drug abuse over a long period. What on each was Lesley doing to allow her mother to be dosed with Neueoheptics plus other drugs. I was only aware of drugs at Lee on Solent and I thought she had been on them from Dec/Jan 98. Lesley and the GP never mentioned the various cocktails she had been on/off before. There are notes regarding my objections on medical notes Lee on Solent GP and nursing home records. Inability to communicate - no hearing aid or glasses - I can find no medical record of cataract removal at Moorfields from Basingstoke onwards or at Lee-on-Solent. Side effects of Neueoheptic can cause loss of coherent speech. Dr BANKS comments my mother was allergic to Mellesil and suggests aromatherapy and therapeutic touch

Para 6

Addressing pain anxiety and agitation. I was under the impression it was to give my mother a pain free imminent death.

Para 7

??? care could not be given Gosport medical notes do not confirm - the reverse 'Mrs RICHARDS could not understand' - she was unconscious! Hyrozine would dehydrate all fluids - excretions including the ??? & lungs - also skin. It dries you out. Often in cough mixtures but not at this dose level. My mother was not transferred to Haslar for a surgical procedure - the ??? did not involve surgery. There was no question of a 3rd transfer back Intravenous drip would not have altered the outcome but it would have given a more comfortable death. Dehydration is extremely uncomfortable. See previous BMA and letters to the Times from medical experts will confirm, Jan 6-9 1999 sent to DI MORGAN.

Para 8

No - lack of intravenous drip was not raised by Lesley or myself we were under the impression from BEED mother was about to die on the 18th. We were dismayed that it took 4 days. Lesley's notes were written 4 days before death.

Dr LORD's opinion continued. Cont

Para 9

 1^{st} dose of oramorph was agreed on 17/8/98 (17/08/19998) with me. I thought it was in the injection given by BEED after refusing to let him use diamorphine.

Yes Lesley and I agreed to syringe driver with BEED. See previous comments.

LORD places these discussions fully with BEED. There is no reference to BARTON and general anaesthesia for a haematoma as contained in HUMPHREY's report or as confirmed by BEED to DC

Code A as per my statement 27.4.99 (27/04/1999) LORD would have known you do not treat a haematoma with surgery or a general anaesthetic - and of course there is no write up on medical notes or evidence of a haematoma. LORD makes no comments in defence of BARTON or BEED.

BARTON, BEED and LORD are all covering for each other. BARTON is guilty of negligence but in my opinion BEED is the worst of the lot.

G M MacKENZIE

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My mother was not admitted on the 17.8.98 (17/08/1998) with a diagnosis of broncopneumonia following broken hip - nor was treatment of syringe driver given on the 20.8.98 (20/08/1998). It was set up on the 18th.

It would have been 'normal' in palliative care for the syringe driver not to have been set up more than 24 hours before death - only as a last resource even in cancer deaths it is not set up until the last few hours which sometimes lasts 24 hours but usually far less. I am not a medical expert but I have witnessed this on several occasions at the Marsden (my husband and other patients) and another hospital in Essex with a cancer patient in the last few hours. They were not kept unconscious for days.

I do not think my mother was anywhere near death on the 17/18.8.98 (17/08/1998) (18/08/1998).

G M MacKENZIE

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Written by P BEED (?) my mother did not arrive on the 11.8.98 (11/08/1998) Gosport with a dislocated hip. Just how careless can BEED be?

G M MacKENZIE

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I find it extremely difficult to read the dates but it seems that BEED, JOICE and ??? gave 40mg diamorphine in the syringe driver at ? 1120, 1045 and 1100 and JOICE gave more at 1800, 1800 and 0800, how much?

See note on P.63 of 714?

63 of 714

How much did JOICE administer when she came on and went off duty? Another 40mg or 20mg. Records abysmal. Patient was not drowsy - she was 'out' from 17.8.98 (17/08/1998) after x-ray. She never opened her eyes or stirred.

G M MacKENZIE

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Hyozine given on 18?8.98 400mg by BEED. Hyozine dehydrates. BARTON does not mention it until the 21.8.98 (21/08/1998).

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BEED jumped the gun ??? Hyozine given 18 ? 19, 20 before BARTON's instructions. Times of syringe driver (from 18.8.98) (18/08/1998) not correct. Syringe driver times do not coincide with times given on P.63 of 714. I stayed overnight from the 18.8.98 (18/08/19998) onwards. See medical file and Lesley from the 19.8.98 (19/08/1998). She can confirm syringe driver 'replenished' but no note is on file. The times or the amounts given. If BEED gave 40mg in the syringe driver how much did JOICE give at a different time. P.63 of 714.

G M MacKENZIE

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Why did my mother have to undergo an x-ray at Gosport. A GP should be capable of recognising a dislocation. BARTON was on the ward when my mother fell, 13.8.98 (13/08/1998). Why didn't she examine my mother. I understood Karen REED saw my mother in the Day Room shortly after fall discovered. Did she fall in the Day Room? Is that why they did not know how long she had been on the floor. Why was the Day room unsupervised. These are discrepancies here. Why hasn't Karen REED been interviewed and not come forward? Karen REED one of Lesley's daughters and an ex Haslar orthopaedic nurse.

17.8.98 (17/08/1998)

Remained unresponsive for some hours - not surprising with oramorph 11, 12, 13, 14 followed by IV sedation at Haslar.

18.8.98 (18/08/1998)

"Still in great pain" Rubbish - she never regained consciousness from returning from x-ray approximately 4.30 (1630) 17.8.98 (17/08/1998). My mother was talking to me whilst I accompanied her to x-ray, holding her hand. Lesley was there. She lost consciousness in x-ray. BEED gave her an injection at 1pm (1300) and another just before she went down to x-ray approx 3.45 (1545). You do not inject oramorph. See my statement. I strongly question the drug chart for 17.8.98 (17/08/1998). Mother received nothing after returning from x-ray and Lesley and I did not leave until well after 8.30pm (2030). If mother was given oramorph on the 18th, 2.30am (0230) and 4.30am (0430) did they wake her up to give it to her by mouth? Mother was 'out' when we arrived on the 18.8.98 (18/08/1998) shortly after 9am (0900) on the 18/8/98 (18/09/1998) when we were interviewed by BEED alone.

G M MacKENZIE

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Drugs written up without proper assessment - see REID's letter - Haslar staff statements - Haslar file - my mother was transferred to Gosport "for 2-4 weeks" to give Lesley time to find a suitable nursing home on discharge. See Haslar file notes.

BARTON notes 11.8.98 (11/08/1998) "Not obviously in pain". Why did BEED administer oramorph?

14.8.98 (14/08/1998) 'Fell out of chair last night' who told her (BARTON) that? She fell at 1330 previous day. See Gosport file.

My mother did not need a further surgical procedure. BARTON seems incapable of assessing the x-ray. It is not up to her to comment.

BARTON is convinced my mother is about to die. Drugs appropriate for palliative care (last stages). I am not a medical expert but I did spend the best part of 2 years in (living there everyday) at the Royal Marsden, I was aware of the palliative care drugs for my husband and these were discussed fully with my husband and myself. I have also had experience as a volunteer "gofor" with the local hospices.

G M MacKENZIE

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This is not correct (see drug chart).

Oramorph given by Philip BEED 11 August shortly after admission x 2 plus 12 13 14 August. Lesley LACK informed me that she had complained on the 12.8.98 (12/08/1998) and mother was taken off it she was not.

What time did my mother arrive at Gosport - I understood she was accompanied by Lesley. There was some haste to commence oramorph despite the fact that the letter from Haslar, 10^{th} august (typed up on the evening before discharge from Haslar) states painkiller PRN Cocodomol. Has a Detective checked the Haslar file which was missing from the papers sent to FORREST? (Do I have to act as 'law expert' and Detective.

See also BARTON's comments 14.8.98 (14/08/1998) very sensitive to oramorph. Mother was 'out for the count'. Page 29 of 714.

Oramorph written up by BARTON 11.8.98 (11/08/1998). BEED quick off the mark. CHI report "No pain assessment procedures in places".

If my mother was 'very sensitive to oramorph' why didn't BEED query and cease the dose?

Pain was not a problem - BEED does not know or choose to know the wailing of a dementia patient and a scream.

Lesley will confirm and the nursing home notes confirm wailing.

G M MacKENZIE