

**Horsley, David**


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**From:** Williams, David Code A  
**Sent:** 14 August 2008 14:24  
**To:** Horsley, David  
**Cc:** Stephenson, Roy; McKeown, Christopher  
**Subject:** Letter Mrs Mackenzie case to HM Coroner.

File note.

Issues highlighted by HM Coroner arising from letter dated 22nd July 2008 from Mrs Mackenzie's solicitors 'Bondman's LLP'.

1. Mrs Mackenzie made complaints upheld by the PCA and IPCC which accepted that there had been investigative failures.

*Action.. Supt WILLIAMS to view Professional Standards Dept files next week for detailed outcomes and report to coroner( However ..there were several complaints made but no investigative failings reported since Supt WILLIAMS involvement commencing Sept 2004) All available information was finally reviewed by Dr BLACK and grounds for further criminal investigation were just not there.*

2. Mrs Mackenzie was told by Supt WILLIAMS that her mother had not died from pneumonia an expert had concluded that she died from dementia..she does not agree with the cause of death..

*Action.. DS STEPHENSON to research medical statements in respect of Gladys RICHARDS cause of death.. Dr BLACKS statement in particular where he comments death natural causes and no discernable negligence*

3. Mrs McKenzie's sisters statement (Mrs LACK) never considered by the CPS - important because of her sisters numerous concerns about her mothers care..

*Action..DS STEPHENSON to confirm when Mrs LACKS second statement was taken as who considered it when.. FFW/ CPS/ SIO before NFA determination?*

Mr HORSLEY.. I need to be sure about the complaint outcomes.. Can I get back to you next week re these.. Do not have them immediately available.. They are numerous and I will need to read the papers..

Thanks..Dave WILLIAMS.

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