

Email Message

From: Diggins Jude (SOUTHERN HEALTH NHS FOUNDATION TRUST) [SMTP: Code A]
To: Code A [EX:/O=UKCC/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN= Code A]
Cc:
Sent: 26/11/2012 at 16:47
Received: 26/11/2012 at 16:48
Subject: Case no037603

Sensitivity: Confidential

Dear Code A

Further to your letter dated 13th November I can confirm that there was an internal investigation into this gentleman's care following an alert raised by Hampshire Constabulary in September 2012. Prior to this we had only been aware of the family's dissatisfaction last January when the gentleman was an inpatient and a number of his personal belongings went missing. We had started to address their concerns through the complaints process and they had further added some concern about whether Mr Willemse was getting adequate nursing time and care. However in February before we completed our investigation Mr Willemse passed away and his next of kin asked us to stop our investigation. We did, but we offered them an open door to come back to us. The next we knew of them was through the concerns they raised to the police about missing items and similarly to the NMC referral about medications used in his care.

We have been investigating those concerns and I attach our outline report which we have shared with the police - we have also offered to meet with the family to share our findings but they have declined preferring to wait the outcome of the police enquiry and your NMC findings.

Having received the details from the NMC we now intend to revisit the report and look into any further allegations not covered within the report - however I will note that thus far no fitness to practice concerns have been found.

Code A - I have tried send all the documents below to you - it keeps telling me I can't because of system issues - I will endeavour to send again in the morning when hopefully someone can help resolve them - they are huge files so I suspect that is the issue

Progress notes for Mr Willemse during his stay at The Meadows - our Adult Mental Health in-patient facility

Progress notes for his stay at Daedalus Ward Gosport War Memorial - these are huge files 3 of them are zipped and the contents listed alphabetically

Names of nurses involved in the care of the Mr M Willemse

The summary report to date of our investigation into concerns as raised to Hampshire police.

I will need to send by registered post copies of Mr Willemse notes from his stay at Sultan ward Gosport War Memorial - this ward does not have an electronic patient record and the quality of the photocopy is not great and therefore I believe they will not scan well - they will be posted by recorded delivery today for your attention

In the meantime I shall continue to battle with NHS mail to get the documents to you

Jude Diggins

Director of Nursing and AHP

Southern Health NHS Foundation Trust

Maples Building

Tatchbury Mount

Calmore

SO40 2RZ

PA - Code A

Mobile: Code A

Code A

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