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**Email Message**


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**From:** Code A [EX:/O=UKCC/OU=UKCC PORTLAND  
 PLACE/CN=RECIPIENTS/CN=Code A]  
**To:** Code A [EX:/O=UKCC/OU=UKCC PORTLAND  
 PLACE/cn=Recipients/cn=Code A]  
**Cc:**  
**Sent:** 12/04/2010 at 20:39  
**Received:** 12/04/2010 at 20:31  
**Subject:** FW: GWMH 12053 PPC tel note: Gillian Mackenzie 20100412

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Mrs Mackenzie left a message for me early this afternoon. Her criticisms of her case (police handling of it rather than the NMC) were repeated. She said that she wanted some assurance that my reply would be seen by and agreed with Ian Todd.

She made comments expert witness Prof Ford's report which was commissioned after 2002.

She asked that I call her back, even if was just to leave a message.

I called her back at 20:20, leaving a message, apologising for the lateness of it and explaining that I was scheduled to meet with Ian on Friday. At this meeting I would be happy to discuss my response but that this meant that it was unlikely to get a reply until Saturday at the earliest.

I explained that I was in a hearing and the earliest I could start giving consideration to the response her detailed letters required would be Wednesday.

# Code A

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**From:** Code A  
**Sent:** 12 April 2010 13:32  
**To:** Code A  
**Subject:** GWMH 12053 PPC tel note: Gillian Mackenzie 20100412

I have tried to call Gillian Mackenzie back twice and on both occasions her phone went to voicemail with the advice that she was on a call.

I have left a message explaining that I am in a meeting over the next days and unavailable, but that I would endeavour to speak to her before the end of today. Sara, you were quite right to give the advice you did and I hope she recognises that our working lives are not spent at our desk.

Helen: in the unlikely event that she calls you back, fyi I am not going to begin drafting the response until Wednesday.

# Code A

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From: **Code A**  
Sent: 12 April 2010 11:47  
To: **Code A** **Code A**  
Subject: RE: Telephone message...

She has left me a voicemail message but I have been in a meeting. **Code A** would you like to come and listen to it - it is a bit lengthy?

**Code A**

**Code A**

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From: **Code A**  
Sent: 12 April 2010 11:34  
To: **Code A**  
Cc: **Code A**  
Subject: Telephone message...

Morning all,

Just to let you know, Jillian McKenzie has been trying to call you both this morning and as she has been unable to get hold of either of you, feels like she is being "brushed off."

I explained to her that you were likely to be in a hearing **Code A** or in a meeting **Code A**, but I took her number and said that I would pass on her details for someone to return her call.

Her number is: 01323 520 245.

Thanks,

**Code A**

First Floor  
61 Aldwych.  
WC2B 6LH.  
sara.tollerton@nmc-uk.org