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Jenny Hazel - PALS Co-Ordinator

From: Toni Scammell - Senior Nurse Coordinator
Sent: 27 February 2004 14:29
To: Jenny Hazel - PALS Co-Ordinator

Dear Jenny,
 I'm sorry I can't find your telephone number, and I wonder if we could discuss a relative on Daedalus ward who I hope you will be able to help us with.
 Hope you had a good holiday and would you please give me a ring when you have five minutes.
 Many thanks
 Toni

Code A

02.03.04. No Reply.

02.03.04. Spoke to Toni. she would like PALS to facilitate a meeting between herself, Phillip Bead and the husband of a patient. This man's Mother died at GUM in 1995 and now his wife is a patient he is using this fact as a bargaining/weakening 'tool' to have his own way. Toni wants to explore this man's views and diffuse the situation. Will await a date.

29.04.04. Resolved locally without PALS intervention.