

**COMMENTS AND COMPLAINTS UNIT  
TRIAGE FORM**

NHSH No:		ID No:	
Date:	15-6-09	Time:	12.56
Full Name:	Code A		
Relationship:			
Telephone no:	Code A	Mobile No:	
Address:	Gosport.	Postcode:	
Email:			
Patient Name:			
Address:			
Consent required?		Consent obtained?	
Service involved:		Directorate:	

Issues: (continue overleaf if necessary)

Wants advice.

Relayed views of GWMH issues relating to Dr Barton.

Thinks she had 'nasty' treatment at R Haslar Hosp because they thought she was several years ago,

**Code A**

Has been reading and hearing about it in the media.

No issues to investigate, just wants to tell someone her thoughts.

Consequence:		Likelihood:	Risk Level:
Action agreed / Outcome:			
<p>I listened to her views about Dr Barton, GWMH, Shipman + some neighbours.</p> <p>Advised to call if she has a concern about any current treatment.</p>			
Taken by:	EW	Date Logged on DATIX:	
Category: (advice, concern, complaint, compliment)	Advice.	Name of Loggist:	