

File Note: 1-6-01

Code A

Re: death of his sister Eileen Maud Hillier on Mulberry Ward on 1 August 1995.

Jan Peard & I met with **Code A** at G.W.M.H this afternoon. He had read the press report of the police investigation, & having been worried all this time about a remark made by a nurse that his sister was going to die, he decided to come & speak with us.

Jan & I confirmed we were very pleased that he had approached us & explained the police case situation.

The medical records for Mulberry are exemplary, giving a clear explanation of Ms Hillier's physical & mental health problems, her treatment & care.

We simply led **Code A** page by page through the records. They painted a powerful picture of a caring & sensitive service.

at the end **Code A** said he was completely satisfied. All his doubts had been removed. He felt that his sister had received the best of care
P.T.O.

right up until his death.

I have drafted a short note to
Code A his medical records
can be returned to filing. No
further action needed.

Code A

~~Daughter~~

Eileen Maud Hillier

Died 1 August 95 Mulberry Ward
D.O.B 11-2-1919 (76 years)

Brother Code A - N.O.K.
(Son/Daughter doctor)

? Nurse stated that Maud going to die (? feet ? unimpaired)

● ? Use of diamorphine.

History

Ca breast → Mastectomy 62

Long history MH services (? depression → 67)
number of admissions

21-1-95 admitted Chestnut Ward - depression

11-3-95 Discharged ~~3 days~~ * worried large lymph node in axilla
issue.

11-4-95 attending Cedar Wood Day Hosp.

25-5-95 Deteriorate → admission. Mulberry.
Died 2 months later.

30-5-95 Brother Cecil sees ? Dr Ruggaert & Jelic
E.C.T.

17-6 Falson ward → 3 stroke head
~~paralysis.~~

July Problems with chest sinus / pump.

21-7- As sees Brother - upset ? Terminal - told very ill
but not terminal

- 28-7. Significant bleed for sinus.
- 28-7. Reader disim - he was kept comfortable - that she is dying.
- 30-7- ↑ blood loss → S/BAs? ulc.
 ? eroding tumor into b.v.
 T.H.C.
- 31- ↑ deterioration, Thasomolge started
 Morphine 10 mg stat + 5 mg qd.s.
 Family aware of usited
- 8-45. Agitated ↑ dizziness
 ↑ Pain? ↑ 10 mg 4hly

Depression
 Ca breast,
 Sinus
 S/B/Tumor day
 back pain.

Lesley Humphrey - Quality Manager

From: Jan Peach - Service Manager
 Sent: 15 May 2001 15:36
 To: Fiona Cameron-General Manager; Lesley Humphrey - Quality Manager
 Subject: Relative Concern

Lesley /Fiona

Following our telephone discussion I have spoken with [Code A] re his concerns related to his sister Eileen Maud Hillier's death on 1st August 1995 and explained that there will be at least one week's delay in retrieving the notes. He is happy about this. I have arranged for him to meet us on Friday 1st June at 2pm in my office at GWMH. [Code A] reiterated his concern that a nurse had told him his sister was going to die and made it seem as if she knew this for a fact and was imminent. Usually he felt that relatives were told that it was a possibility or that the patient was going to die but no exact time before this happened. He had not been prepared for this possibility. Concerns over the diamorphine. Although Miss Hillier was on Mulberry she had a ca breast as well as psychiatric problems. Has a son and daughter who are doctors. He has always had concerns but since the paper articles he has not managed to feel settled.

Hospital number Q275954.

[Code A]

Notes at S J H for micro filming

- ① phone Barbara Hall to find out who/where at S J H
- ② get original (if not too late) or microfilmed copy to L H ASAP.

Barbara is checking out the acute wards to see if there are any more notes.

D. Nurse

Lesley Humphrey - Quality Manager

From: Lesley Humphrey - Quality Manager
Sent: 04 June 2001 09:43
To: Fiona Cameron-General Manager
Cc: Janet Peach - Service Manager; Ian Piper - Operational Director; Max Millett - Chief Executive
Subject: Mr Hillier

Fiona, Jan and I met with [Code A] as planned on Friday, he was concerned by the press reports and a chance remark made by a nurse at the time of his sisters death on Mulberry in 1995.

The medical records were exemplary - we simply led him page by page through all that happened. At the end he said he was completely satisfied.

I've drafted a letter thanking him for coming to see us. I'll return the records to filing - I don't think there would be a need to keep the originals, rather than micro-film, even if there is a court case re. [Code A]

Lesley

Code A

LH/YJM

04 June 2001

4378

Dear **Code A**

Thank you for visiting Gosport War Memorial Hospital on Friday last week to meet with Mrs. Jan Peach and me. We were very pleased to be able to take you through your sister's medical records, setting your mind at rest about the events leading up to her death.

We are sorry that the recent press reports caused you unnecessary distress; we feared that they might for some people. Thank you for allowing us the opportunity to answer all your concerns.

Yours sincerely,

Lesley Humphrey
Quality Manager

Copy to: Mrs. J. Peach

Silent copy to: Mrs. F. Cameron

Hulberry Ward.
no connection police case.
Notes returned to files.