

Code A

Our ref: LH/YJM
Your ref:
Date: 27th June, 2001
Ext: 4378

Dear **Code A**

It is a few weeks now since I visited you at your home. On 16th July, 2001 I shall be taking up a new post and leaving the post of Quality Manager.

I do not want to rush your decision about Ian and Tracey's request for access to your husband's medical records. Being honest, however, it would be helpful if I were able to resolve this matter one way or the other before leaving for my new job.

I would be grateful if you were able to advise me of your wishes before Friday, 13th July, 2001. If this is not possible please write to **Code A** Complaints Manager, Portsmouth HealthCare Trust at this address when you have made a decision.

Whatever your decision I hope that this matter is resolved amicably for you, without adding to your grief.

Yours sincerely,

Lesley Humphrey
Quality Manager

Silent copy to: Mrs. F. Cameron