

**MESSAGE**

Date: 29/9/98 - 9:30

To: MAX

**WHILE YOU WERE OUT**

~~M~~ Code A

of

Telephoned	<input checked="" type="checkbox"/>	Please Phone	<input checked="" type="checkbox"/>
Called	<input type="checkbox"/>	Will call again	<input type="checkbox"/>
Wants to see you	<input type="checkbox"/>	Urgent	<input checked="" type="checkbox"/>

Callers Phone No. Code A

**MESSAGE:** Re: Complaints - Correspondence sent to Code A

Apparently, letters dated 22/25<sup>th</sup> September were only received by Code A on Saturday! She is not very happy that this has been referred back to a General Manager for a little more attention. She seemed very upset. Can you please ring as soon as you get back. Signed: Dels.

WSG556

25.9 / 98

Barbara

**Code A**

meeting sorted.

(898/042)

Xvonne

~~AAAAA~~

29th Oct 2:30

No good : **Code A** call  
make it. when **Code A**

phone needs to be rescheduled  
to include both

Bill / Barbara  
Hopper and Robyn  
C

and the  
two  
sisters

24.9.98

10.05 am

**Code A**

rang.

**Code A**

- ① She's perfectly happy for her sister to see correspondence.
- ② She'd like meeting with Barbara Robinson (+ her sister)
- She'll be away from 14-24.10.
- Prefers afternoons.

25.9 Left message on answerphone for her to ring. BR free pm Mon 12.10, Tues 13.10 and Thurs 29.10

write

042

to Code A & cabin

meeting being arranged

when / as sister makes contact

- assume she's OK with that

Only do if you heard from

sister by Friday



**MESSAGE**

Date: 23.9 10.30 am

To: .....

**WHILE YOU WERE OUT**

Code A .....

of .....

Telephoned		Please Phone	
Called		Will call again	
Wants to see you		Urgent	

Callers Phone No. Code A

**MESSAGE:**

*She's not happy at being told she can't have copy of letter - she was at hospital whole time, helped Code A write letter, and agreed with everything in it BKM to ring her to see if it's okay with her for BKM to ring Code A asking permission to send copy.*

*PTO*

Signed Yvonne .....

Barbara rang to say  
keen to talk to her sister  
herself. She'll ring back if  
there's a problem.

Code A
