

**Code A**

MM/YJM

25th September, 1998

4378

Dear **Code A**

Further to your telephone conversations with my secretary I write to confirm that arrangements have been made for you and your sister, **Code A**, to meet with Mrs. Barbara Robinson, Hospital Manager, at 2.30 p.m. on Thursday, 29th October, 1998 at Gosport War Memorial Hospital.

As also discussed I have sent a copy of my letter to you dated 22nd September, 1998 to **Code A**

Yours sincerely,

Max Millett  
Chief Executive

Copy to: **Code A**  
Mrs. B. Robinson



**Code A**

MM/BM/YJM

22nd September, 1998

4378

Dear **Code A**

I understand that you have made enquiries about receiving copies of the correspondence between Portsmouth HealthCare Trust and your sister, **Code A** about your late mother's care at Gosport War Memorial Hospital.

This correspondence is personal to your sister and I am not, therefore, in a position to copy it to you. However, in my letter of today to her I have advised her of your request, and expressed the hope that she will feel able to share it with you.

Failing that, the only option would be for you to raise your own complaint directly with the Trust.

I am very sorry that your grief at this very difficult time has been compounded by these concerns.

Yours sincerely,

Max Millett  
Chief Executive

Silent copy to: Mrs. B. Robinson