

File Note

11-12-98

①

12.30.

Re: Park/Mackenzie
B98/042Telephone call from
Gosport Police Station**Code A**

584666.

South Street
Gosport
PO12 1ES

Mrs Mackenzie has asked the police to bring a charge of "unlawful killing" against the doctor in charge of Mrs Richard (Mackenzie) care. Says doctor failed to "give nourishment" via a drip whilst a syringe driver was being used - causing Mrs Richard death.

Code A

has already ^(take statement) spoken with Renita Nurse - Barbara Paris. who said drip probably not used & would cause added discomfort.

Code A

needs to decide what action to take (as none!) He feels the matter is about a clinical decision & therefore

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Appendix 2 - Data Collection Sheet



PATIENT RECORDS AUDIT REF: 124/97-8

Pt ID

Location

| | | | |
|---|------------------------------|-----------------------------|------------------------------------|
| 1. Records located in expected place comment: | yes <input type="checkbox"/> | no <input type="checkbox"/> | |
| 1a. Records bound/stored to minimise loss comment: | yes <input type="checkbox"/> | no <input type="checkbox"/> | |
| 1b. All documents filed in appropriate places comment: | yes <input type="checkbox"/> | no <input type="checkbox"/> | |
| <hr/> 2. Notes contain: | | | |
| nursing | yes <input type="checkbox"/> | no <input type="checkbox"/> | see below <input type="checkbox"/> |
| medical | yes <input type="checkbox"/> | no <input type="checkbox"/> | see below <input type="checkbox"/> |
| care plans | yes <input type="checkbox"/> | no <input type="checkbox"/> | see below <input type="checkbox"/> |
| other records | yes <input type="checkbox"/> | no <input type="checkbox"/> | see below <input type="checkbox"/> |
| comment: | | | |
| <hr/> 3a. All Investigations are securely mounted yes <input type="checkbox"/> no <input type="checkbox"/> securely stored yes <input type="checkbox"/> no <input type="checkbox"/> | | | |
| b. All machine-produced recordings are securely mounted yes <input type="checkbox"/> no <input type="checkbox"/> securely stored yes <input type="checkbox"/> no <input type="checkbox"/> | | | |
| comment: | | | |
| <hr/> 4. Patient's diagnosis is identifiable in the medical records readily <input type="checkbox"/> | | | |
| (readily = on first reading of notes) | yes, with some difficulty | <input type="checkbox"/> | |
| | no | <input type="checkbox"/> | |
| comment: | | | |
| <hr/> 5. Operation notes are identifiable in the medical notes | | | |
| | readily | <input type="checkbox"/> | |
| | yes, with some difficulty | <input type="checkbox"/> | |
| | no | <input type="checkbox"/> | |
| | not applicable | <input type="checkbox"/> | |
| comment: | | | |

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not a police matter. He would like a statement from us +/- ~~copy~~ a copy of the medical notes re: use of syringes driver/IV fluids (specimens made & why) and details of information shared with family at the time.

Code A

has been in contact with the GMC who have asked him to write to them, explaining that charge comes from Mrs Rodriguez, not Police.

I said we would do our best to help - be consulting our solicitors - get back to him next week.

action

- ① get notes from GWHH to check details.
- ② check with Solicitors about NOK consent etc
- ③ ? seek consent for ^{of Mrs Rodriguez} Mrs East (? NOK) to give info to police - copy to police.
- ④ about Dr Concerned (Dr Barton) ^{Jane}
- ⑤ check info to be given to ^{Suzanne} ^{ward} ^{GWHH} police with Solicitor

NB could find no mention in original complaint about IV fluids not being given. No response to date to MR letter to Mrs H & Mrs M offering meeting.

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Appendix 1 - Audit Tool



Topic: PATIENT RECORDS

Area: Elderly Medicine, Elderly Mental Health, Adult Mental Health

Sample: 30 records from each area, from patients having an In Patient episode ending in September, 1997

Audit Reference: 124/97-8

| Aspect | Expected Standard | Exceptions | Definitions / Instructions |
|---|-------------------|--|---|
| 1a) Records are bound and stored so that loss of documents and traces are minimised. 1b) All documents/papers are filed in appropriate section of the folder | 100% | | Examine patient records |
| 2. Investigations and machine-produced recordings are securely stored and mounted | 100% | | Examine patient records |
| 3. Nursing, medical and other records (e.g. care plans) are filed together when patients are discharged | 100% | | Examine patient records |
| 4. Patient's diagnosis is readily identifiable in the medical records | 100% | | Examine medical records |
| 5. Any operation notes and/or other key procedures are readily identifiable in the medical records | 100% | Patients not undergoing any such procedure | Examine medical records |
| 6. Each entry in patient records is dated, timed and signed | 100% | | Examine a selection of entries in patient records |
| 7. Authors of entries in patient records are a) clearly and easily identifiable b) appear on the register of signatures for the speciality | 100% | | Examine a selection of entries in patient records |
| 8. All entries in patient records are clearly written in black ink | 100% | | Examine a selection of entries in patient records |
| 9. Alterations in patient records are made by scoring out with a single line and a) initialled, b) dated and c) timed | 100% | Records containing no alterations | Examine a selection of entries in patient records |
| 10. Entries in patient records do not contain a) ambiguous abbreviations b) meaningless phrases or c) offensive or subjective statements | 100% | | Examine a selection of entries in patient records ? identify accepted abbreviations for each specialty |

③

Discussed with Bill Hooper - he
agrees to above action - suggests
we copy letter to Mrs L & M to police.

* Dr Jane Barton will be on
Sultan Ward on Monday L & M to
phone to alert.

Code A

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APPENDICES

- Appendix*
- 1: *Audit Tool*
 - 2: *Data Collection Sheet*
 - 3: *Loose papers found in notes (standard 1)*
 - 4: *Inclusion of X-Ray reports in notes*
 - 5: *List of key procedures (standard 5)*
 - 6: *Compilation of dating, timing & signing of entries (standard 6)*
 - 7: *List of abbreviations (standard 10)*
 - 8: *Meaningless phrases (standard 10)*
 - 9: *Subjective statements (standard 10)*

→ Barbara Robinson
MESSAGE

Date: 9.12.98

To: Mac

WHILE YOU WERE OUT

Mr. Code A Gosport

of

| | | | |
|------------------|-------------------------------------|-----------------|-------------------------------------|
| Telephoned | <input checked="" type="checkbox"/> | Please Phone | <input checked="" type="checkbox"/> |
| Called | <input type="checkbox"/> | Will call again | <input type="checkbox"/> |
| Wants to see you | <input type="checkbox"/> | Urgent | <input type="checkbox"/> |

Callers Phone No. Code A

MESSAGE:

Re, Mrs G. McKenzie has passed on to him the notes of the Death of Mrs Richards.

He will be back on duty at 4.00 tomorrow.

Signed:

Code A

H. O.