

Code A - Complaints & Litigation Manager

From: Ian Piper - Chief Executive F&G
Sent: 19 September 2002 06:31
To: [Code A] - Business Manager
Cc: [Code A] - Complaints & Litigation Manager; Fiona Cameron - Operational Director
Subject: RE: Request for records - [Code A]

[Code A] have tried many times to contact her at her home number but got no reply. [Code A] also tried.

[Code A] action for me please as I will be unable to contact for reasons which will soon be obvious.

Ian

-----Original Message-----

From: [Code A] - Business Manager
Sent: 18 September 2002 11:27
To: Ian Piper - Chief Executive F&G
Subject: Request for records - [Code A]

Ian

[Code A] has rung again this morning re gaining access to her mother's medical records from when she was in GWMH. She rang on Friday and left a message for you - I don't know who took the message. She is eager to get hold of the records before they are tied up in the new enquiry. Her mother is Elizabeth Rogers and her date of death is 4.2.97. She would also like the records from when she was in Haslar.

I have passed this to you as she specifically asked for you. I reassured her that we would deal with her request and that I would pass it to you. Her telephone numbers are work -

[Code A] 9 - 5pm, home - [Code A] She will be leaving work at 4pm today.

Code A

Business Manager
 Fareham & Gosport Primary Care Trust

Code A

Ian Piper - Chief Executive FG

From: **Code A** Clerical Assistant
 Sent: 16 September 2002 16:27
 To: Ian Piper - Chief Executive F&G
 Cc: **Code A** - Team Secretary
 Subject: **Code A** (Mother - Elizabeth Rogers)

Ian

Code A would like to speak to you re her mother, Elizabeth Rogers, who died in The Gosport War Memorial Hospital in 1997 - She did make a complaint to the NHS at the time. * **Ann**

She would like to see her mother's medical notes

Please phone her on **Code A**

Code A

called 16/9 no reply!
 " 17/9 " "

100.

Ninetex Line.

archive.

Code A - can you dial the number please. I cannot get a reply!
Code A

Code A

sc

Code A 17/09
 Ian asked me to bring this to your attention - He would like to speak to **Code A** but we are unable to get reply - I have tried all this P.M.
Code A

Ian Piper - Chief Executive FG

From: [Code A] Clerical Assistant
Sent: 16 September 2002 16:27
To: Ian Piper - Chief Executive F&G
Cc: [Code A] - Team Secretary
Subject: [Code A] (Mother - Elizabeth Rogers)

Ian

[Code A] would like to speak to you re her mother, Elizabeth Rogers, who died in The Gosport War Memorial Hospital in 1997 - She did make a complaint to the NHS at the time. * Ann

She would like to see her mother's medical notes

Please phone her on [Code A]

[Code A]

Called 16/9 no reply!
" 17/9 " " "

100.

Ninetex Line.

→ archive

[Code A]

- can you check the number please. I cannot get a reply!

[Code A]

[Code A]

SC