

Code A

temp1fg

From: Code A temp1f&g
Sent: 19 February 2003 12:02
To: Code A (5FE) Portsmouth City PCT
Subject: Notes re: WALSH

Dear Code A:

Spoken to Ann today, explained telcon with Dr Erskin. Could you please contact Dr Erskin direct and explain situation to him, hopefully this will reassure him.

Thanks

Code A
Assistant Complaints Manager

Dr Erskin Tel

Code A

FILE NOTE 17/02/03

Dr Erskin telephoned – not received notes for Frank WALSH, which were requested by son [Code A] Stated that 40 day lapse? I telephoned Val Nicholson –who said she would speak to Jan Peach and get back to us.

17/02/03 - Telcon from Jan Peach – Dr Erskin has seen photocopies of notes relating to Frank Walsh whilst on Sultan Ward – (only notes relating to Dr Erskin's care) these were sent to Dr Erskin on 06/01/03. 06/02/03 Jan Peach was told verbally on this day that Dr Erskin had seen the notes and these were to be sent to [Code A] Police have patient notes.

Jan Peach believes that Dr Erskin thinks that other notes have been sent to other GPs – this is not the case the only notes sent out were those appertaining to Dr Erskin and they were only sent to Dr Erskin. Jan Peach offered to send Dr Erskin another set of notes (20 pages) if required.

I told Jan that I would speak to AT on her return on Wednesday 19 –Jan Peach said she was not in on this day but this could be held until the next day.