

## FAREHAM AND GOSPORT PRIMARY CARE TRUST

## FILE NOTE

Date:

6/3/03

Contact name:

Code A

Code A

Address:

Telephone:

D.C. K. Robinson

Code A

Ds Owen Kerry gave this mobile for Dr Robinson

Code A

Details of call:

See file note attached.

Discussed F.C. - AT speak with

D.C. Kate Robinson

Code A

or Code A on her behalf.

Phoned no. given. KR ok, not available. Contact said ward contact

Advice given: KR. &amp; ask her to phone me. I

asked if this would be today - he said he would do it now. (11.30?).

D.C. KR phoned 12.20 - on way back to office - will sort out. Sorry to put us in this position. Will let me / Jack know outcome.

Advised that needed to get back to

Action taken: Mr E. today.

Chase if no call by 3-3-30

Call Code A re outcome.

Signed:

FILE NOTE: 06/03/03

Late mother – Kathleen Melita Ellis – GWMH Daedalus ward.

**Code A**

**Code A**

**Code A** called in reception and asked to speak to someone from the Complaints Department re: request for his late mother's medical records. **Code A** requested these records on 17/12/02 but had not received them.

I took all relevant details from **Code A** and informed him that we would contact him later in the day once we had chased.

I spoke to Val Nicholson, who told me that the records were with the police and that the police where suppose to inform **Code A** in January.

Spoke to Ann – she phoned DC Kate Robinson – checking if notes had been sent to **Code A** or any contact made.

JS – spoke to DC Robinson p.m. 060303 she informed me that Rushworth had spoken with **Code A**

The notes are not available until after the weekend and DC Robinson said she will sort this out next week and it will be her undertaking to get the medical records to Mr Ellis early next week. DC Robinson also suggested that I give **Code A** her mobile number and she is happy for him to contact her.

JS - Telephone **Code A** 060303 I left a message stating that medical records should be with him next week, but it would be better if he could give me a ring tomorrow morning so I could speak to him.