

Code A - Complaints & Litigation Manager

To: [Code A] (5FE) Portsmouth City PCT; Scammell Antonia (5FE)
Portsmouth City PCT

Cc: [Code A] Assistant Complaints Manager; Fiona Cameron - Operational
Director

Subject: Medical Records

Could you please send up to us medical records relating to Lilian Nora Madeline Hutsfield, number G096762 date of death 13.6.97

Her daughter [Code A] has received copies of records requested and can't decipher/doesn't understand them. I understood from our conversation that she has spoken with Jan before but she doesn't want to go back to GWMH because of bad memories. Have discussed with Fiona - if you could send them up we can then arrange for someone to go through them with her.

Many thanks.

[Code A]

Complaints Manager

[Code A]

E-mail:

[Code A]