

Wio  
Sunit

**Code A** - temp1fg

**From:** Fiona Cameron - Director of Nursing & Clinical Governance  
**Sent:** 07 July 2003 17:19  
**To:** **Code A** temp1f&g  
**Subject:** RE: **Code A** - Sylvia Tiller

Please do nothing yet. I seem to think that we have contacted **Code A** who has spoken with **Code A** and is very happy. Please check with Mandy and let me know.

Many thanks.

FIONA

-----Original Message-----

**From:** **Code A** temp1f&g  
**Sent:** 07 July 2003 11:39  
**To:** Fiona Cameron - Director of Nursing & Clinical Governance  
**Subject:** **Code A** - Sylvia Tiller  
**Importance:** High

Fiona

Further to my telephone conversation with **Code A** on 30/06/03 could you advise if **Code A** has contacted you with an update.

My conversation was left that he would contact **Code A** but it would not be for a couple of days and then he would contact us with the outcome.

Thought I would check with you first. I plan to contact **Code A** tomorrow if we have not had heard.

Thanks

**Code A**

8/7 spoke to Mandy - she has spoken to **Code A** and she was happy.

**Code A**

**Code A** - temp1fg

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**Sent:** 07 July 2003 11:39  
**To:** Fiona Cameron - Director of Nursing & Clinical Governance  
**Subject:** **Code A** - Sylvia Tiller

**Importance:** High

Fiona  
Further to my telephone conversation with **Code A** on 30/06/03 could you advise if **Code A** has contacted you with an update.  
My conversation was left that he would contact **Code A**, but it would not be for a couple of days and then he would contact us with the outcome.

Thought I would check with you first. I plan to contact **Code A** tomorrow if we have not had heard.

Thanks

**Code A**

FILE NOTE 30/06/03 07949 797728

Telephone DC Rushworth today at 12.10

DC Rushworth will contact [Code A] and explain jumbled records with a view to possibly allowing [Code A] to view original M/F.

DC Rushworth said he may not be able to contact [Code A] for a couple of days but once he has spoken with her he would inform us of outcome.

[Code A]

30/06/03

Kiana

23/6/03

Msg from **Code A** - she has been signed off until next Monday

ring again  
WED  
Peter Rushworth  
ring Mon

Re: Sylv  
found  
Grand-d

**Code A**  
along w

• Tel N° of  
Via John Wye - nuclear Med Recs, - GWMH

**Code A**  
Notes.

- OK for us to have

**Code A**

needs to request in writing from: Central Health Records Library details attached. likely to be more security checks.

I hope you understand this Kiana, if not give me a ring @ GWMH from 1 onwards.

**Code A**

**Code A**

Dr Rushworth  
Understand -  
Records - ? with  
status MWM.



Kiana

23/6/03

Msg from **Code A** - she has been signed off until next Monday.

Re: Sylvia Tiller - attached details - found them out.

Grand-daughter's telephone no is on **Code A** desk in a plastic wallet along with original tel msg.

- Tel N° obtained from Bev Carter - GWMH via John Ware - Haslar Med Recs.

Dr Rushworth - OK for us to have notes.

**Code A** needs to request in writing from Central Health Records Library details attached. likely to be more security checks.

I hope you understand this Kiana, if not give me a ring @ GWMH from 1 onwards.

**Code A****Code A****Code A**

Understand -  
Records - ? with  
status MWM.

**Code A**

30/6/03 - 12-10

Have double checked - original Niso  
Removing before taking - blurred !!

- DVD jumbled up numbers - our machine making head/tail of it.

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Couple days.  
Coming back with  
outcome

**FILE NOTE**

Call from Val Nicholson – has received a message from [Code A] that nobody telephoned her back yesterday afternoon. Val concerned that does not want further calls to her. Explained [Code A] phoned yesterday and that Fiona or Mandy were going to phone her yesterday pm.

AT spoke with Fiona. FC confirmed she had spoken with [Code A] yesterday afternoon. She apologies profusely, explained we had been aware that some of the copies were not legible and that we had checked with the policy. Explained that she would contact police again to see whether we could obtain "original" records. FC had asked Mandy to phone DC Ashworth.

Mandy off sick today but Nicky H, confirmed that she had heard Mandy speaking with DC Ashworth although she was not aware of the content of the conversation.

AT phoned DC Ashworth – apologised for phoning again but explained that Mandy was off sick and we needed info. DC A said he did not have the records to hand as he was at Fleet but on his return he would look out records. Seemed to think he had already done this – I confirmed that was my recollection also. He recalled that the copies that were illegible were those that had been microfiched and it was the quality of the microfiching that was the problem. The copies were the best they could be. Agreed to look again. Also asked if it would help if police were to talk to [Code A] and explain position from their point of view. I said it might be a good idea.

DC A explained he was currently on another case but that he would e-mail DS Owen Kenny – in charge of case at the moment and ask if he could talk with [Code A] or whether DS Owen would do.

Asked if he could confirm condition of records.

AT spoke with [Code A] – felt that message had been left prior to her speaking with Fiona yesterday (although from Val [Code A] had phoned GWMH at 9.30am today). Explained situation as per my conversation with DC A but said that as agreed by Fiona yesterday someone would get back to her next week to let her know situation. She asked who had the "originals" – I explained that when someone dies after a period of time the records are microfiched – the "original" would then be destroyed. It may be that the quality we had was the best we could get but that we would get back to her.;

She asked also about Haslar records – I advised her the contact address to request them in Essex as per note on back of Mandy's note. She wrote down this address.

[Code A]

18.6.03

Fiona - message from Val Nicholson  
@ GWMH 3.30pm. 17/06/03

re notes on Sylvia Tiller

**Code A**

received copies

of the notes on Saturday  
14/06 and is not happy with  
them, as they are illegible.

Very annoyed about this as  
she cannot give them to her  
solicitor in this condition

wants someone to ring her

**Code A**

(1470?)

mandy.

① ring

**Code A**

Oct 95 -

Haslar notes pre 95

93-95. ~~\_\_\_\_\_~~



John Ware Supt. Health  
Records @ Harold

Notes are still property of  
MOD

now held off site.

**Code A**

will have  
to request in writing. -

Central Health Records Library  
Room 24 Sentinel House  
Building B1

MOD

Snowbourness  
Southend on Sea  
Essex

SS3 9SR.