

Fareham and Gosport **NHS**  
Primary Care Trust

Unit 180, Fareham Reach  
166 Fareham Road  
Gosport  
PO13 0FH

Tel: 01329 233447  
Fax: 01329 234084

Ref IP/jkf/L 9 8

Code A

**Code A**

9 August 2002

Dear Code A

Thank you for your letter dated August 3<sup>rd</sup> and for honestly responding to my letter of 18<sup>th</sup> July.

I am pleased that you acknowledge the improvements that have been made at the hospital since 1998, as I know this was one of the reasons you raised your complaint in the first place. However, I am sorry that you believe the significant changes which have been made at the hospital will not be sustained in the medium term.

Implementation of the CHI recommendations will ensure that standards continuously improve rather than slip back and I hope to be able to share a copy of the action plan with you in the coming months, once it has been approved by CHI.

I, like you, read the report in the local paper regards the police review and understand your frustration that you have not been interviewed by the police. I understand that a decision will be taken by the police in the next few weeks.

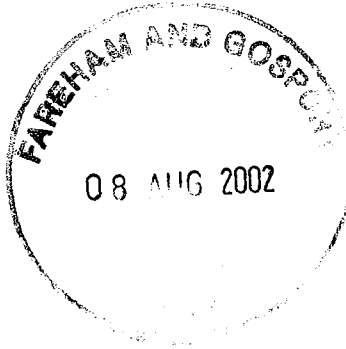
Since becoming Chief Executive of the Primary Care Trust in April 2002, I have tried to support patients, carers and staff in as open a way as I can, ensuring lessons are learnt and care is improved. This is not always an easy task or one I can get right to everyone's satisfaction but one I try very hard to achieve.

Thank you again for your letter, and if there is anything else you would like to discuss then please contact me.

**Code A**

Ian Piper  
Chief Executive

Tel. 01329-284661



**Code A**

3 August 2002

**Mr I Piper**  
 Chief Executive  
 Fareham & Gosport Primary Care Trust  
 Unit 180, Fareham Reach  
 166 Fareham Road  
 Gosport  
 PO13 0FH

*Dear Mr Piper,*

Thank you for your letter dated 18 July concerning the CHI report.

You have asked for my views on various issues covered by the report which, alas, are unlikely to carry much relevance as my concerns regarding the presence of intent to dispose of the patients concerned have never really been addressed at all. I am sure you will appreciate that if the Trust is unable to get its act together after all that has been said and done then the Trust itself needs to be scrutinised. I have little doubt that the Gosport War Memorial Hospital is one of the safest and best supervised hospitals in the country at the moment which, it seems to me, the report is seeking to convey.

The intones of your second question are: Can we trust the Trust to remain competent in the future? The answer is I doubt it. As soon as the pressure is off and guards begin to drop it is more than likely that old complacencies will creep in, and in a few years things could be back where they started.

The report paints a glowing picture of what has been achieved as a result of the deaths in the late 1990s as one would expect it should, but glibly sidesteps the root issues as if hiding behind the fact the police have found nothing amiss after their investigation which has been less than competent to say the least.

I read in the local newspaper only last night that the report into the alleged inadequacy of police investigation is being passed to the Chief Constable for decision yet, even now, after all my representations, I for one have still not been interviewed. It seems to me the case is cut and dried whatever the facts, and the Trust will rest cosily behind this.

Unfortunately, the matter will never rest there in the minds of the families concerned, and I have little option to point the finger directly at your office for allowing this to happen in the first place.

I am sorry I cannot be more optimistic or supportive, but I have tried to be honest.

Yours sincerely,

**Code A**

Fareham and Gosport   
Primary Care Trust

Unit 180, Fareham Reach  
166 Fareham Road  
Gosport  
PO13 OFH

Tel: 01329 233447  
Fax: 01329 234984

**Code A**

1<sup>st</sup> July 2002

Dear **Code A**

Thank you for taking the opportunity of meeting with **Code A** and myself on June 27<sup>th</sup> 2002, and for explaining your concerns to us regarding the care provided to your late stepfather, whilst at Gosport War Memorial Hospital. This must have brought back many painful memories for you, and your honesty and openness were appreciated.

Today I received your letter dated June 20<sup>th</sup> requesting to view your late stepfather's notes, and I will ensure that the process is now commenced.

Thank you once again for taking the time to meet with **Code A** and myself and thank you for explaining the issues you have so clearly.

**Code A**

Ian Piper  
Chief Executive

cc **Code A**

**Code A**

\* ensure copy of Chi Report to **Code A** \*

"wringding"

- Redson before went in:
- Avoided contact with D2+
- Argument → ~~Spoke~~ drive:
- Commanded issue: /Notes/

at 10:00:00 - Bath - Lard.

#10/10: 5/1

nd happy with complaint 1998: - reply to letter: no details nd offered:-

- \* - would it help to talk through this? given by when it happened.
- P motion? - notes. →
- Coroner office → ~~poor~~ poor communication here: not detail.

- team ask for notes!! → Nad Kim ???

SST reply - letter no news. \*\* who can check:

2 points → Series - Ceylon. Tea/Plantation ? distribution? \* maybe for le \*  
- Records / Report Records.  
recovery cancelled?

Chi → Independence.

"Not tea paper investigation"

Police.

GMC / LUCC

Adm

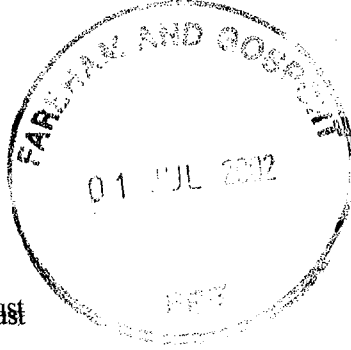
→ Notes to look at • app to Southwick!!  
→ Contact Police → Code A

← Letter very quiet!  
Code AL →

Tel. 01329-284661

Code A

*Can you set up records*



Code A

28 June 2002

*Y/E*

Mr I Piper  
Chief Executive  
Fareham & Gosport Primary Care Trust  
Unit 180  
Fareham Reach  
166 Fareham Road  
Gosport  
PO13 0FH

Dear Mr Piper,

**Gosport War Memorial Hospital (Ref. IP/kf/L 27 6)**

Thank you for your letter dated 27 June advising me of the forthcoming briefing following the CHI Report due for publication on 3 July, also to both **Code A** and yourself for your care and attention during our interview yesterday morning.

I would like very much to attend the briefing if at all possible, but I am only available until no later than 1230 due to another appointment on that day. If you think that would allow sufficient time to participate in the main business, I would be pleased if you could arrange for me to attend.

As discussed at our meeting, I think it might be prudent for me to have a copy of my step-father's medical records and possibly have the opportunity of discussing their content with a suitable qualified individual.

I look forward to hearing from you.

Yours faithfully,

Code A

Ian Piper - Chief Executive FG

Code A

Code A

Can you please contact + tel call

From: Ian Piper - Chief Executive F&G  
Sent: 21 May 2002 17:51  
To: Code A Secretariat Manager  
Cc: Code A - Chair - F&G PCT  
Subject: RE: tel call

check with Lucy + me after June 17th

I have spoken to Code A and he would like to meet with us when I get back from leave. Could you call him and agree a date please.

Code A he would have liked us to have read the formal complaint file by the time of our meeting which I have in my office.

Ian

-----Original Message-----

From: Code A Secretariat Manager  
Sent: 21 May 2002 14:49  
To: Ian Piper - Chief Executive F&G  
Subject: tel call  
Importance: High

From Code A can you call him today regarding your letter - wants to know "why you want to speak to him". I did try to explain it was an opportunity to talk over issues rather than "speak to him" but he wasn't interested. Quite aggressive.

Code A

Vikki did Julia arrange a meeting with

for when I set back from leave ??

Code A

meeting with Lucy + Y.

leave ??

Code A

stand as you arrange or please

Code A

30/5/02

Confirmed

27/6

12-30

Code A

Code A

**Ian Piper - Chief Executive FG**

From: **Code A** - Secretariat Manager  
Sent: 21 May 2002 14:49  
To: Ian Piper - Chief Executive F&G  
Subject: tel call

Importance: High

From: **Code A** - can you call him today regarding your letter - wants to know "why you want to speak to him". I did try to explain it was an opportunity to talk over issues rather than "speak to him" but he wasn't interested. Quite aggressive.

**Code A**

whitewash. / complaints process. / Red sales /  
feel brush / reflected

warnings in the wings!!

Read file in advance!!



① Refuse to Commission Can