

Mrs Dulcie Middleton DeceasedDaughter: **Code A**Complaint to NMC 19th June 2002

Investigation**Terms of Reference**

- A** Review nursing and where appropriate, medical notes in relation to eating and drinking.

Questions to be answered:

1. Was there a full assessment of Mrs Middleton's nutrition and hydration status.
2. Was a plan of care formulated as a result of the assessment.
3. Is there evidence of the plan of care being pursued.
4. Is there evidence of evaluation of the impact of the planned care.
5. Is the above evidence sufficient to show a satisfactory level of documentation of care.
6. Identify the nurses involved in the care of Mrs Middleton.

- B** Interview staff identified as material to the investigation to establish the facts available surrounding points 1-11 in the letter.

- C** Meet with **Code A** to discuss her concerns and identify any specific issues.

The order in which A, B & C require to be progressed will be at the discretion of the investigating officer in consultation with the commissioning manager.