

Notes from Meeting – re: Care of Mrs Dulcie Middleton
1/8/02

Present:

Jane Williams

Sally Webb – Staff Nurse, Daedalus Ward, Gosport War Memorial Hospital

These notes are not a verbatim transcript of the meeting, but a record of key points and important issues raised.

The medical and nursing notes were available at the meeting for reference

I asked Sally to meet with me regarding her entry in the nursing notes regarding the incident with the potassium supplement. [Code A] had reported the incident to Sally. Sally's memory of the incident was patchy but she did recall the incident and that she passed it on. She couldn't remember to whom, but I had ascertained that this was Pat Wilkins, Senior Staff Nurse.

Sally believes [Code A] was happy with her response and documented the outline of the complaint and that she had referred it to the senior nurse.

Sally provided background information regarding the potassium supplement. Mrs Middleton found it unpalatable and it caused her to retch. It could take 20 – 30 minutes to assist Mrs Middleton with this. The fluid tended to dribble out. They tried different supplements – but Mrs Middleton found them all to be difficult to take. [Code A] was present at some mealtimes and saw how difficult it was to help her mother.

Sally said that [Code A] was obviously a concerned daughter, that whenever she was on duty she tried to answer her questions and [Code A] always seemed happy with her answers.