

Rec'd  
completed  
13/6/02  
am

**Code A**

6th June 2002

Ref. IP\IP\JKF\L225

Dear Mr. Piper

Thank you for your letter that I received on the 23rd May 2002.  
Yes I would appreciate it if a doctor and a nurse would go through my mother's medical files with me. I would also like you to send me a copy of the minutes of the meeting that my husband and I had with you so that I can verify that you have picked up on the issues and concerns I was raising.

I will then send you an official complaint regarding the care that my mother received whilst in the Gosport Memorial Hospital.

Yours sincerely

**Code A**

**Code A**

Fareham and Gosport **NHS**  
Primary Care Trust

Unit 180, Fareham Reach  
166 Fareham Road  
Gosport  
PO13 0FH

Tel: 01329 233447  
Fax: 01329 234984

Ref IP\jkl 22 5

**Code A**

23 May 2002

Dear **Code A**

Thank you very much for meeting **Code A** and myself on Wednesday May 22<sup>nd</sup> and for the very open way in which you identified your concerns regarding the care your late mother, Mrs Middleton, received at Gosport War Memorial Hospital in 2001.

The experience clearly brought back many upsetting memories for you and I hope we were able to assure you that the PCT takes the issues very seriously and wishes to learn from them in order to improve services for future patients. I appreciate that this too is your desire.

I am aware that you now have copies of your mother's medical and nursing notes. As we discussed, if it would be helpful for a doctor and nurse to go through the notes with you then this can be arranged. If you do wish this to happen please contact myself or Fiona Cameron on 01329 229432 with some dates and we will be happy to arrange this for you.

It would also be helpful if you could write to me stating the specific concerns regarding your mother's care at Gosport War Memorial Hospital. This will enable me to initiate an independent investigation into the issues and share the outcome of the investigation with you.

I appreciate that this must be a very difficult and distressing time for you and your family and thank you once again for taking the time and trouble to meet with **Code A** and myself.

Yours sincerely **Code A**

**Code A**

Ian Piper **Code A**  
Chief Executive

Copy: **Code A**

# Fareham and Gosport **NHS**

Primary Care Trust

Unit 180, Fareham Reach  
166 Fareham Road  
Gosport  
PO13 0FH

Tel: 01329 233447  
Fax: 01329 234984

Ref IP\jk\A 22 5

**Code A**

23 May 2002

Dear **Code A**

Thank you very much for meeting **Code A** and myself on Wednesday May 22<sup>nd</sup> and for the very open way in which you identified your concerns regarding the care your late mother, Mrs Middleton, received at Gosport War Memorial Hospital in 2001.

The experience clearly brought back many upsetting memories for you and I hope we were able to assure you that the PCT takes the issues very seriously and wishes to learn from them in order to improve services for future patients. I appreciate that this too is your desire.

I am aware that you now have copies of your mother's medical and nursing notes. As we discussed, if it would be helpful for a doctor and nurse to go through the notes with you then this can be arranged. If you do wish this to happen please contact myself or Fiona Cameron on 01329 229432 with some dates and we will be happy to arrange this for you. // *DS JP.*

It would also be helpful if you could write to me stating the specific concerns regarding your mother's care at Gosport War Memorial Hospital. This will enable me to initiate an independent investigation into the issues and share the outcome of the investigation with you.

I appreciate that this must be a very difficult and distressing time for you and your family and thank you once again for taking the time and trouble to meet with **Code A** and myself.

Yours sincerely **Code A**

**Code A**

Iain Piper **Code A**  
Chief Executive

Copy **Code A**