## Fare Parenament Coeput



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Unit 180, Fareham Reach Unit 180,66 Francham Reach 166 Fareha GORDOTH P@13s0FoHt PO13 OFH 1329 229408 329 2349847 1329 234984 w.hiow.nhs.uk Code A

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Card you take light and Jan then

PREMIQUE\*/CYCLE PREMARIN" PREMPAK-C\*

13th June 2002

Code A

Dear Code A

I am writing further to our telephone conversation this afternoon and to acknowledge receipt of your letter to Code A dated 6th June, which was received today. Code A dated 6th June, which was received today. ensure your letter and request for minutes of your meeting, is brought to his attention on his return.

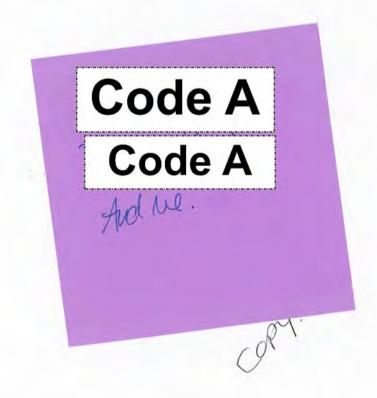
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In the meantime, as discussed, I will arrange for a doctor and nurse to go through your late mother's medical records with you. Unfortunately, the consultant who has agreed to do this is on annual leave next week. I hope to be able to set something up shortly after his return on 24th June.

I will contact you again shortly.

Yours sincerely

Code A Complaints Manager





Unit 180, Fareham Reach Unit 180,66 कि समामिक्स 166 Fareha कि कारणी P@13:06Ht PO13 OFH

Telephone: 01329 229408 Faxl: 01329 2349847 Fax: 01329 234984

www.hiow.nhs.uk

Code A

13th June 2002

Code A

Dear Code A

I am writing further to our telephone conversation this afternoon and to acknowledge receipt of your letter to **Code A** dated 6<sup>th</sup> June, which was received today. Code A currently on annual leave but I will ensure your letter and request for minutes of your meeting, is brought to his attention on his return.

In the meantime, as discussed, I will arrange for a doctor and nurse to go through your late mother's medical records with you. Unfortunately, the consultant who has agreed to do this is on annual leave next week. I hope to be able to set something up shortly after his return on 24<sup>th</sup> June.

I will contact you again shortly.

Yours sincerely

Code A
Complaints Manager

Copy.