

Wood Marion - Complaints PALS Assistant

From: Wood Marion - Complaints & PALS Assistant
Sent: 18 May 2006 09:18
To: Cowdry Martin - Physiotherapy Service Manager
Subject: RE: Waite

Thanks Martin
Marion

From: Cowdry Martin - Physiotherapy Service Manager
Sent: 17 May 2006 15:41
To: Wood Marion - Complaints & PALS Assistant
Subject: Waite

Hi Marion

We have now had another referral letter from GP asking that we see Mr Waite sooner.
I will post across a copy together with a letter that Mr Waite wrote to GP.

I have shifted him up through the waiting list and he should be sent a letter in the next few weeks asking him contact us for an appointment. We are severely short of staff just at the moment so it will still probably be a couple of weeks before he can be seen.

When he gets an appointment I will let you know.

Best wishes
Martin

SOLENT TV AND VIDEO

(Proprietor: Mr. W. F. Waite)

C/E

Code A

Telephone/Fax

Code A

John Wilderspoon
P.P. SWIMW-FG024 N.H.S.
MR SMART.

Thanks for your letter of
4-5-06. I now have gout in my
BACK & BOTH KNEES & BIG TOE
Because DR Seintett told me to
TAKE 2 Flosemide Tablets & 3 Tablets
every other day for 2 weeks!!

Diuretics seem to NOT work as
Both legs swollen to bursting points

I am seeing Dr Yeandle this week and will
find out how URGENT I have become.

Yours Sincerely
Bill Waite

SALES SERVICE RENTAL
IDEAL OF QUALITY

