

**East Hampshire, Fareham and Gosport Primary Care Trusts**

Raebarn House
Third Floor
Hulbert Road
Waterlooville
Hampshire
PO7 7GP

Tel 023 9224 8823
Fax 023 9224 8855

JW/MW-fg024

4 May 2006

PRIVATE AND CONFIDENTIAL

Mr W F Waite

Code A

Dear Mr Waite

Re: Physiotherapy Service

Thank you for faxing me copy of a letter sent to you from Peter Viggers' MP's Office and I note your comment which you hand wrote on the letter enquiring if there was "any vacancy yet". Whilst I can confirm that your name is on the waiting list for a physiotherapy appointment, I cannot advise you of when you will receive an appointment to be seen there.

As mentioned in my previous letter, the Physiotherapy Service is working hard to improve the service and to reduce the waiting time for patients to be seen. As explained, the Physiotherapy Service manage their referrals in a prioritisation system using the clinical information provided by the GP or Consultant. The Department also re-route some referrals to the Royal Hospital Haslar and do arrange for patients to be treated in classes where appropriate. The Staff also try to prevent patients not turning up for appointments by telephoning them to confirm their ability to attend and contacting patients on the waiting list to offer them any cancellations which arise.

If you feel that your condition has deteriorated and now merits an urgent appointment, I would advise you to consult your general practitioner who can refer you for an "urgent" physiotherapy appointment, as opposed to a "routine" appointment; which is what your initial referral was categorised as.

Yours sincerely

Code A

John Wilderspin
Chief Executive

Cc Martin Cowdry



East Hampshire, Fareham and Gosport Primary Care Trusts

Raebarn House
Third Floor
Hulbert Road
Waterlooville
Hampshire
PO7 7GP

Tel 023 9224 8823
Fax 023 9224 8855

JW/MW-fg024

4 May 2006

PRIVATE AND CONFIDENTIAL

Mr W F Waite

Code A

Dear Mr Waite

Re: Physiotherapy Service

MP's

Thank you for faxing me copy of a letter sent to you from Peter Viggers' Office and I note your comment which you hand wrote on the letter enquiring if there was "any vacancy yet".

I can confirm that your name is on the waiting list for a physiotherapy appointment, however I cannot advise you of when you will receive an appointment to be seen there.

If you feel that your condition has deteriorated and now merits an urgent appointment, I would advise you to consult your general practitioner who can refer you for an urgent physiotherapy appointment, as opposed to a "routine" appointment which is what your initial referral was categorised as.

Yours sincerely

John Wilderspin
Chief Executive

Can we say anything about what we are, or have done, about physio waiting times?

Cc Martin Cowdry