

Fiona Cameron - General Manager

From: s=Lord;g=Althea (Dr);ou1=QMAIL01;o=nhs portsmouth hospitals tr;p=nhs s and w
hn;a=nhs;c=gb; [c=gb;a=nhs;p=nhs s and w hn;o=nhs portsmouth hospitals
tr;s=Lord;g=Althea (Dr);ou1=QMAIL01;]
Sent: 25 September 2001 16:44
To: Fiona Cameron - General Manager
Subject: Social Services

Dear Fiona,

While we've been trying to move people into beds in Fareham and Gosport today as there's tremendous pressure on acute beds, we have beds blocked on Daedalus ward due to lack of Social Workers. Unless we can ensure that patients from Daedalus are discharged we will not be able to maintain the throughput. I am writing to highlight the problems with 4 of those waiting:

- * DC - was awaiting extra care for discharge home today. We were told at the end of last week that her Social Worker is off sick and that her case cannot not be dealt with for another 6 weeks.
- * IC - has now waited for more than 4 weeks for the allocation of a Care Manager. The daughter has found a Rest Home place but we cannot proceed.
- * FM - Awaiting Care Package for discharge home. Her family are going to provide most of the care and they need carers for 2 days of the week only.
- * GB - awaiting Rest Home. Referred 4 weeks ago. Care Manager has not visited yet.

While I have every sympathy with the shortage of staff in Social Services we cannot have patients' discharges being delayed to this extent. The NSF mentions a dedicated Social Worker to be attached to each MD Team. We really need an increased input from Social Services or the bed crisis will never be resolved. I hope this can be discussed at your meeting with Social Services and the PCT.

Many thanks.

Sincerely,
Althea