primecare

Fiona Cameron
Operations Director
Fareham & Gosport PCT
Unit 180 Fareham Reach
166 Fareham Road
Gosport
PO13 0FH

10th June 2003

Dear Fiona,

I provide the consultations carried out in April & May 2003 for Dryad & Daedalus Wards at Gosport War Memorial Hospital.

April 2003

5 Call Outs

May 2003

8 Call Outs

Enclosed is the individual call sheet providing full details.

If I can be of any further assistance to you please do not hesitate to contact me.

Kind Regards, Yours Sincerely

Code A

Amie Barton

Branch Administrator

Admiral House High Street Cosham Portsmouth PO6 3BZ

tel: 023 9232 2000 fax: 023 9221 0924

email: info@primecare.uk.net web: www.primecare.uk.net

_1				
Call #: 20255 Rec Full cover	eived: 03	-Apr-2003 20:08 (action: 03-Ap	r-2003 20:08)	
Date of birth: [Tel No: [Urgency:	() Code A Routine	(Age: 80 years) Sex: Female ar Memorial Anns Hill Road Origin: Staff Nurse	Received: 20:08 Passed : 20:08 Advised : 20:20 Arrived :: Departed::	
	_	(7724) Ports 37 Own Doctor: Unk		
20:08 03-Apr-2003		printed - Dinapala (7724) Ports 3		
20:20 03-Apr-2003 		advised by Dinapala (7724) Ports diagnosis entered	37	
Not drinking. methoprim 200 Own ward Dr RV m		r 5/7.		
20:23 03-Apr-2003	TRACEY	advice finished by Dinapala (7724) Ports 37		
20:31 03-Apr-2003	TRACEY	follow up message (No Follow Up Message/Call Back If Nec		
20:33 03-Apr-2003	TRACEY	changed patient details		
04.05 04-Apr-2003	COMMSERV	Processed for messaging (Fax to f	av number 1) to Dry	sheer 2 he

04:05 04-Apr-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

Call #: 20932 Re Full cover	eceived: 12-Apr-2003 01:55 (action: 12-Apr	r-2003 01:55)
Time taken from	Code A (Age: 97 years) Sex: Female Gosport War M Dryad Ward Gosport () Code A Origin: Staff Nurse Routine Type: Dr Advice reception to final consultation	Passed : 01:55 Advised : 01:56 Arrived ::_ Departed:: 1 mins
S/N has given F	Lodi (7264) Ports 37 Own Doctor: Unkr	
O1:55 12-Apr-200	03 SHIRLEY printed - Lodi (7264) Ports 37 (Mo	obile 01)
01:56 12-Apr-200	33 SHIRLEY advised by Lodi (7264) Ports 37	
As above. has H/O chro	O3 SHIRLEY diagnosis entered Danic deaseases. S/N gave 30 ml. Paracetamol. ing will happen. Better pain relief instead.	
01:58 12-Apr-200	O3 SHIRLEY advice finished by Lodi (7264) Por	rts 37
02:10 12-Apr-200	03 SHIRLEY follow up message (<unknown>)</unknown>	
04.00 12-7pr-200	22 COMMSERV Progogged for magazing (Fay to fo	or number 1) to Drived C Deedeling I

04:00 12-Apr-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus

Call #: 21033 Received: 12-Apr-2003 19:57 (action: 12-Apr-2003 19:57) Full cover Patient's Name: Kenneth Page Date of birth: Code A (Age: 72 years) Sex: Male Received: 19:57 Daedalus Ward GWM GOSPORT | Passed : 20:28 Hants (SZ:606 995) Advised : __:_ Code A Origin: Staff Nurse Tel No: | Arrived : 22:00 Urgency: Type: Home Visit | Departed: 22:07 Routine Time taken from reception to final consultation...... 122 mins Consulted by: Castilla, L (7639) Ports Own Doctor: Unknown Pt is wheezie obs ok diabetic controled by insulin 20:28 12-Apr-2003 GILLIAN verbally - Castilla, L (7639) Ports 37 (Mobile 01) 22:00 12-Apr-2003 DEBORAH Doctor Castilla, L (7639) Ports 37 consultation begin 22:07 12-Apr-2003 DEBORAH consultation ended 23:00 12-Apr-2003 DEBORAH diagnosis entered RTI Salbutamol TDS prn 23:00 12-Apr-2003 DEBORAH follow up message (<unknown>)

02:04 13-Apr-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

Call #: 21738 Received: 18-Apr-2003 20:28 (action: 18-Apr-2003 20:28) Full cover Patient's Name: Jeanne Knight Date of birth: Code A (Age: 82 years) Sex: Female | Received: 20:28 Gosport War M Dryad Ward | Passed : 20:28 Advised : ___:_ Code A Origin: Staff Nurse Tel No: | Arrived : 21:20 Urgency: Type: Home Visit Departed: 22:35 Routine Time taken from reception to final consultation..... Consulted by: Rogers, D (7362) Ports 37 Own Doctor: Unknown Pt end stage of dementia, COPD, vomiting white frothy sputum, sounds very bubble, started very quickly. printed - Rogers, D (7362) Ports 37 (Mobile 01) 20:28 18-Apr-2003 JACKIE 21:20 18-Apr-2003 JACKIE Doctor Rogers, D (7362) Ports 37 consultation begin 22:35 18-Apr-2003 JACKIE consultation ended 2. 5 18-Apr-2003 JACKIE diagnosis entered Δ ? epsiode , aspiration /reflux, unlikely LVF, No ? Rx indicates, recall if change in colour, resps, sats. 22:56 18-Apr-2003 JACKIE follow up message (<unknown>) recall if ness.

04:07 19-Apr-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

Call #: 21959 Received: 20-Apr-2003 08:50 (action: 20-Apr-2003 08:50) Full cover Patient's Name: Joyce Spaven Date of birth: Code A (Age: 75 years) Sex: Female | Received: 08:50 Gosport War Memorial Hospital Bury Road GO | Passed : 08:56 Hants PO12 3PW (SZ:601 996) Advised : : Tel No: Code A Origin: Staff Nurse | Arrived : 09:16 Operator Concern Type: Home Visit Departed: 09:46 Time taken from reception to final consultation..... Consulted by: Russell, L (7468) Ports 3 Own Doctor: Unknown diabetic, insulin controlled, irregular blood sugar, 16.1, Previous Dr Advice #21757 on 18-Apr-2003 23:14 08:56 20-Apr-2003 SHIRLEY verbally - Russell, L (7468) Ports 37 (Mobile 01) 09:16 20-Apr-2003 SHIRLEY Doctor Russell, L (7468) Ports 37 consultation begin 09:46 20-Apr-2003 SHIRLEY consultation ended 12:11 20-Apr-2003 SHIRLEY diagnosis entered As above. Feels well. About to eat. Not had insulin yet. Plan. Needs Ods Pen Insulin.

12:11 20-Apr-2003 SHIRLEY follow up message (<unknown>)

01:04 21-Apr-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

Call #: 24340 Received: 11-May-2003 08:06 (action: 11-May-2003 08:06) Full cover Patient's Name: Betty Aylmore Code A (Age: 69 years) Sex: Female | Received: 08:06 Date of birth: | Passed : 08:07 Daedalus Ward GWM GOSPORT Hants (SZ:606 995) | Advised : 08:16 Tel No: Code A Origin: Other | Arrived : __:_ Departed: __:_ Type: Dr Advice Urgency: Routine Time taken from reception to final consultation..... 10 mins Consulted by: Ross, R J (7726) Ports 37 Own Doctor: Unknown Had a fall this am. S/W MS. C/O Pain near hip. 08:07 11-May-2003 TRACEY printed - Ross, R J (7726) Ports 37 (Weekend Advice 1) 08:16 11-May-2003 TRACEY advised by Ross, R J (7726) Ports 37 08:17 11-May-2003 TRACEY diagnosis entered Has MS Slipped out of bed. Pain R hip. Possible rotation or shortening unable to weightbear usually therefore not able to use this as a diagnostic test. Adv A & E for X Ray - staff nurse will contact them. 08:21 11-May-2003 TRACEY advice finished by Ross, R J (7726) Ports 37

01:04 12-May-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

01:19 12-May-2003 COMMSERV Message sent to surgery

09:47 11-May-2003 TRACEY follow up message (Refer To A & E)

Call #: 24682 Received: 15-May-2003 18:52 (action: 15-May-2003 18:52) Full cover Patient's Name: Iris Goodall Code A (Age: 83 years) Sex: Female | Received: 18:52 Date of birth: Sultan Ward Gwm Passed : 19:06 Advised : ___:_ Origin: Staff Nurse Tel No: Code A Arrived : 20:34 Urgency: Type: Home Visit Departed: 21:10 Routine Time taken from reception to final consultation..... Consulted by: Collins D (7612) Ports 37 Own Doctor: Unknown Needs to be clerked in and meds sorted. Own Dr Dr Davis Gosport health Previous Home Visit #24677 on 15-May-2003 18:26 (cancelled - Duplicate Call) 19:06 15-May-2003 GILLIAN printed - Collins D (7612) Ports 37 (Mobile 01) 20:34 15-May-2003 GILLIAN Doctor Collins D (7612) Ports 37 consultation begin 2: 0 15-May-2003 SHIRLEY consultation ended 22:53 15-May-2003 SHIRLEY diagnosis entered As above. Routine admission. Sultan Ward. for Fracture rib and fibia. 22:53 15-May-2003 SHIRLEY follow up message (No Follow Up Message/Call Back If Necessary)

04:00 16-May-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

04:12 16-May-2003 COMMSERV Message sent to surgery

Call #: 25039 Received: 18-May-2003 15:13 (action: 18-May-2003 15:13) Full cover Patient's Name: <u>Frances Seymour</u> Date of birth: Code A (Age: 93 years) Sex: Female | Received: 15:13 Gosport War M Dryad Ward Passed : 17:24 | Advised : 17:15 Code A Origin: Staff Nurse Tel No: | Arrived : __:_ Urgency: Type: Dr Advice Departed: ___:_ Routine Time taken from reception to final consultation..... Laing (7607) Ports 37 Own Doctor: Unknown Consulted by: non insulin diabetic B.S. been running at 15 for last 3 days now at 21.4 17:08 18-May-2003 SHIRLEY printed - Laing (7607) Ports 37 (Mobile 01) 17:15 18-May-2003 SHIRLEY advised by Laing (7607) Ports 37 17:16 18-May-2003 SHIRLEY diagnosis entered Dementia, - falls. Known diabetic. But on thickened zlurd diet for blem with swollowing. Generally OK. Observe. Do blood tests tomorrow. Get dieticians advice. 17:16 18-May-2003 SHIRLEY advice finished by Laing (7607) Ports 37 17:23 18-May-2003 SHIRLEY unpassed Call unpassed - was for home visit, doctor able to advise - accepted. 17:23 18-May-2003 SHIRLEY call type changed; Home Visit -> Dr Advice Call advised. 17:24 18-May-2003 SHIRLEY printed - Laing (7607) Ports 37 (Mobile 01) 17:27 18-May-2003 SHIRLEY follow up message (Message To Surg) 01:03 19-May-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

01:18 19-May-2003 COMMSERV Message sent to surgery

Call #: 25312 Received: 21-May-2003 19:43 (action: 21-May-2003 19:43) Full cover Patient's Name: Freada Howard Date of birth: Code A (Age: 82 years) Sex: Female | Received: 19:43 Sultan Ward Gwn Gosport Passed : 19:43 Advised: 20:05 EXT [Code A] () Tel No: Code A Origin: Staff Nurse | Arrived : ___:__ Urgency: Routine Type: Dr Advice Departed: ___: Time taken from reception to final consultation..... 22 mins Consulted by: Evans, D (7786) Ports 37 Own Doctor: Unknown Central chest pain, sounds bubbley, has had spray not working. Dr Evans is going to ring Sultan Ward & speak to S/nurse. 19:43 21-May-2003 VALERIE printed - Evans, D (7786) Ports 37 (Surgery 2) 19:47 21-May-2003 VALERIE changed patient details OP advised 999 S/Nurse said she wanted to speak to a Dr. Op asked Dr Evans at Gosport PCC if he would be kind enough to see Pt. He said he would speak to S/Nurse on Sultan Ward. 20:05 21-May-2003 GILLIAN advised by Evans, D (7786) Ports 37 20:06 21-May-2003 GILLIAN diagnosis entered Rang ward, pt pale, ?? chest pain, ????- bubbly chest. Call 999 Subsequently went to ward. Paramedics & amb staff in attendance. O2 given to pt. O/E pt extremely unwell. IMP acute pulmonary oedema Prob MI with tachycardia (pt had been unwell earlier in day - Trop I normal apparently) Rx Diamorphine 5mg IV stat/Frusemide 20mg IV stat before amb departed. admit to QAH via A & E 20:20 21-May-2003 GILLIAN advice finished by Evans, D (7786) Ports 37 21:49 21-May-2003 VALERIE diagnosis entered Dr Evans (was in PCC) visited Pt on ward advised to admit via 999. 04:27 22-May-2003 GILLIAN follow up message (Admitted To Hospital/Nursing Home) nitted to QAH via A & E.

07:01 22-May-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

07:03 22-May-2003 COMMSERV Message sent to surgery

Call #: 25555 Received: 24-May-2003 19:28 (action: 24-May-2003 19:28) Full cover Patient's Name: John Tinling Received: 19:28 Date of birth: Code A (Age: 87 years) Sex: Male Daedleus Ward Gosport War Memorial Anns Hi | Passed : 20:18 Gosport PO13 0EU (SU:583 023) Advised: : Tel No: Origin: Staff Nurse | Arrived : 21:00 Code A Type: Home Visit Priority 3 Departed: 21:10 Time taken from reception to final consultation..... Consulted by: Davis, M (7790) Ports 37 Own Doctor: Unknown Protein and blood in urine, not drinking - can they put fluids up?. Own GP - Dr Hajiantonis. 19:30 24-May-2003 GILLIAN printed - Laing (7607) Ports 37 (Weekend Advice 1) 20:05 24-May-2003 GILLIAN Triage by Laing (7607) Ports 37 : changed to Home Visit Not drinking much. Nurse tested urine. neck problem. a bit confused. family concerned. 2 24-May-2003 GILLIAN advice finished by Laing (7607) Ports 37 20:18 24-May-2003 GILLIAN printed - Davis, M (7790) Ports 37 (Surgery 2) 21:00 24-May-2003 GILLIAN Doctor Davis, M (7790) Ports 37 consultation begin 21:10 24-May-2003 GILLIAN consultation ended 21:51 24-May-2003 GILLIAN diagnosis entered Poor air entry no creps - confused no bladder palpable ? UTI (catheterised) Trimethoprim 200 mg bd. 21:51 24-May-2003 GILLIAN follow up message (No Follow Up Message/Call Back If Necessary) 02:04 25-May-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W 02:20 25-May-2003 COMMSERV Message to surgery via fax failed

09:39 30-May-2003 TRACEY changed call details add own GP name.

Call #: 25666 Received: 25-May-2003 10:00 (action: 25-May-2003 10:00)

Full cover

Patient's Name: Melvin Jones

Date of birth: Code A (Age: /- /
Daedalus Ward GWM GOSPORT Code A (Age: 75 years) Sex: Male Received: 10:00

Passed : 10:41

Hants (SZ:606 995) Advised : __:_

Code A Origin: Staff Nurse Tel No: Arrived: 10:45 Routine Type: Home Visit | Departed: 11:30

Time taken from reception to final consultation.....

Consulted by: Laing (7607) Ports 37 Own Doctor: Unknown

Fall today, Has hurt back. Also has UTI.

10:41 25-May-2003 DEBORAH verbally - Laing (7607) Ports 37 (Mobile 03)

10:45 25-May-2003 DEBORAH Doctor Laing (7607) Ports 37 consultation begin

11:30 25-May-2003 JACKIE consultation ended

16:22 25-May-2003 JACKIE diagnosis entered

all. To observe, physio, check Postural Hypotension.

16:22 25-May-2003 JACKIE follow up message (No Follow Up Message/Call Back If Necessary)

01:04 26-May-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

01:19 26-May-2003 COMMSERV Message sent to surgery

Call #: 25922 Received: 26-May-2003 09:10 (action: 26-May-2003 09:10) Full cover Patient's Name: John Tinling Date of birth: Code A (Age: 87 years) Sex: Male Received: 09:10 Daedalus Ward Gosport War Memorial Anns Hi | Passed : 09:41 Gosport PO13 0EU (SU:583 023) Advised: : Tel No: Code A Origin: Staff Nurse | Arrived : 09:57 Urgency: Type: Home Visit | Departed: 10:10 Routine Time taken from reception to final consultation..... Consulted by: Russell, L (7468) Ports 3 Own Doctor: Unknown Seen by DDS Sat \triangle ? UTI or Chest Inf. Vomited 20 mls coffee ground. Previous Home Visit #25555 on 24-May-2003 19:28 verbally - Russell, L (7468) Ports 37 (Mobile 01) 09:41 26-May-2003 TRACEY 09:57 26-May-2003 TRACEY Doctor Russell, L (7468) Ports 37 consultation begin 10:10 26-May-2003 JACKIE consultation ended 1 26-May-2003 JACKIE diagnosis entered Review ? coffee ground vomit, O/E comfortable chest N. Cont s/c fluids. 15:21 26-May-2003 JACKIE follow up message (No Follow Up Message/Call Back If Necessary)

04:02 27-May-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

04:15 27-May-2003 COMMSERV Message sent to surgery

Call #: 25923 Received: 26-May-2003 09:11 (action: 26-May-2003 09:11)

Full cover

Tel No:

Patient's Name: Melvin Jones

Date of birth: Code A (Age: 75 years) Sex: Male | Received: 09:11

Daedalus Ward GWM GOSPORTPassed : 09:43Hants (SZ:606 995)Advised : __:_Code AOrigin: Staff NurseArrived : 09:57RoutineType: Home VisitDeparted: 10:00

Time taken from reception to final consultation...... 45 mins

Consulted by: Russell, L (7468) Ports 3 Own Doctor: Unknown

Fell yest. Analgesia needs reviewing.

Previous Home Visit #25666 on 25-May-2003 10:00

09:43 26-May-2003 TRACEY verbally - Russell, L (7468) Ports 37 (Mobile 01)

09:57 26-May-2003 TRACEY Doctor Russell, L (7468) Ports 37 consultation begin

10:00 26-May-2003 JACKIE consultation ended

1: 0 26-May-2003 JACKIE diagnosis entered
Analgesic review Try Cod phos 15-30mg tds

Analgesic review Try Cod phos 15-30mg tds.

15:20 26-May-2003 JACKIE follow up message (No Follow Up Message/Call Back If Necessary)

04:02 27-May-2003 COMMSERV Processed for messaging (Fax to fax number 1) to Dryad & Daedalus W

04:15 27-May-2003 COMMSERV Message sent to surgery