

## **Fiona Cameron - Operational Director**

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**From:**  
**Sent:** 18 November 2002 11:59  
**To:** Fiona Cameron - Operational Director; Rachael Boyns - Service Development Manager  
**Subject:** My visit to the Bassett practice Lee on Solent

Comments re the **Gosport War Memorial and PHT** information that may be useful when looking for an answer to the bed blocking problem

1. Do not like to be rung by relatives of patients in QA or St Mary's asking if the practice are prepared to look after patients if they are moved to Gosport war memorial. The relatives have been told to ring the GP to ask!!
2. A and E trying to admit to GP beds straight form A and E
3. Being asked to take a patient who needs 2 weeks at the War Memorial when told no by GPs the patient being sent home the next day.
4. Examples of early discharge to home not appropriate and having to be re admitted

**Phlebotomy** This probably relates to both of you as provider and commissioner

1. Do Gosport patients get access to the machine that provides the queuing system as frequently at number 40 plus when the Lee patients arrive at 9.00!!
2. Would like to look at phlebotomy provision if only one morning a week say 9-11 at Lee On Solent for patients from Stubbington Hill Head, Lee On Solent, Peel Common. I have suggested to Tina that a survey should be done of usage from which areas could be done on post code. Could even be bold enough to ask how the patient came and would they have gone to Lee if there was a service there!