Justina Jeffs - Clinical Effectiveness Manager

From: Code A

Sent: 22 April 2004 09:10

To: Justina Jeffs - Clinical Effectiveness Manager

Cc: Code A

Subject: Re: Timetable

Thanks Justina

Just a few things:

Can you number the teams at the top of each page

The interviews/observations need to be numbered for example 1-30 on Monday, 30 - 60 on Tuesday - cotinuously throughout review week

Addresses at the top of each venue and could we have the names of staff that we will be interviewing Travel time needs to be included- e.g Monday lunch finishes at 1330 and they're scheduled to be at the dental access centere at 1330, same for team 2 and 4 and on Tuesday

Can you indicate where lunch will be each day

On Monday team 1 could they go to the dental access centre last thing in the afternoon instead of having to go back to the potteries

The team covering learning disabilities will need to have a room where they can code and record their interivew in private and can they do 9 not ten interviews. Travel time will also need to be included Where there are gaps are you waiting for people to get back to you to confirm, as we will need to fill them On Monday team 1, 2 and 3 can go back to the hotel at 1630 and team 4 at 1700 We will do the night visit on Sunday

I'm in the office all morning so please call me if there are any problems Many thanks Margaret

Margaret McGlynn Operational Project Manager Healthcare Commission Finsbury Tower 103-105 Bunhill row London EC1Y 8TG

Code A

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