

2. The environment in which I was cared for was clean, tidy and free from clutter

3. The staff were approachable and professional in their dealings with me

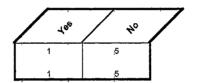
4. Please score your overall impression about your care by ticking the box you think best reflects this



5b. Did a member of staff offer to contact the Chaplaincy Department on your behalf?

8. I was fully informed and involved about the decisions made about my care

7 questionnaires received, 6 from patients, 1 from carer



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