

General Secretary:  
Christine Hancock  
BSc(Econ) RGN

Patrons:  
Her Majesty the Queen  
Her Majesty Queen Elizabeth  
the Queen Mother  
Her Royal Highness  
the Princess Margaret  
Countess of Snowdon

20 Cavendish Square  
London W1M 0AB

**Code A**

14th November 1991

Mrs S R Giffin.

**Code A**

Dear Sylvia,

Thank you for sending me copies of the documents appertaining to the memorandum from Mrs Evans and the report from Gerry Whitney.

I enclose a copy of the letter that I have sent Mrs Evans which I hope addresses the issues. Unless I hear in a positive way from her I advise that the only way of resolving this whole issue is to use the grievance procedure. Before we do this can I suggest that we have a meeting with the staff concerned in order that I can assure them that they have the full support of the RCN and myself.

I realise this is traumatic for you, I have been through a similar incident myself, I cannot emphasise enough that I admire both you and all the staff concerned for standing up for your patients in the way that you are.

I will keep you informed of any response I receive, if I do not hear from Mrs Evans after about 10 days I will contact you with a view of having a meeting. I have sent Gerry Whitney a copy of my letter to Mrs Evans.

With best wishes.

Yours sincerely,

**Code A**

Keith Murray

Branch Convenor

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