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PRIVATE AND CONFIDENTIAL
 Mrs P Packman

Code A

Dear Mrs Packman

As the Inquest into the circumstances surrounding the death of your father has now concluded, I write on behalf of Hampshire Primary Care Trust to offer you our sincerest apologies for the length of time it has taken for you to get answers to the questions that you have raised over the past ten years despite a number of independent investigations.

I would also like to express our sincerest sympathies and to say how sorry I am that the care your father received led to the Jury finding that the medication, although prescribed for therapeutic reasons, contributed to his death.

Since the late 1990s, the systems and policies in place at Gosport War Memorial Hospital have undergone a complete overhaul and I would like to assure you that all the issues highlighted during the course of the inquests have already been addressed. I believe that the care at Gosport War Memorial Hospital today is of the highest standard and very different to the regime in place at the time of your father's care there.

I understand, however, that despite these assurances, you continue to have reservations and I would be happy to meet with you to discuss these further if you feel this would be helpful. If so, could I ask you please contact my PA, **Code A** on **Code A** or at **Code A** to arrange an appointment at a time and place convenient to you.

Yours sincerely

Code A

Jonathan Montgomery
 Chair