

## TELEPHONE NOTE

TO:

FROM:

DATE:

CLIENT NUMBER:

MATTER NUMBER:

CASE ID:

CLAIMANT NAME:

Code A

Code A received a call from Code A re: Gosport War Memorial Hospital

Code A was informed that Code A had become aware of Code A via the press coverage in their local press.

Code A was informed that Mr Code A, father was admitted to the Gosport War Memorial Hospital for respite care as he suffered with Parkinson's disease and his wife found it difficult to cope with. His father was called Code A and his date of birth is Code A.

Code A remained in hospital for 2 weeks and his health seemed good. On the day of discharge Code A and his sister went to collect him from hospital, when they arrived they noted that he was in a semi-conscious state and his sister could not rouse him. Despite protest from the family regarding his condition, the hospital stated that he was just asleep and he was fine to go home.

He was discharged from hospital but remained in this state. The family called their local GP who had him admitted to Hasler Hospital he later died of blood poisoning on the Code A

The family contacted GMWH to complain after the death but they only received a standard response letter.

They have made no other complaints and have not viewed the medical records.

Time engaged: 2 units