

TELEPHONE NOTE

TO: Code A
FROM: Client
DATE: 20 April 2004

CLIENT NUMBER:

MATTER NUMBER:

CASE ID:

CLAIMANT NAME:

Code A

Code A engaged in receiving a telephone call from M Code A regarding Code A's recent letter.

Code A arranged appointment time of 4.30 p.m. with Code A on 27th April. Code A asked what queries needed dealing with and Code A explained that she has received a category 1 letter and was not happy with the decision and wanted to discuss this further with Code A. She noted that the interpretation in the medical records was not an accurate reflection of what happened and wanted to know why her husband was put on diamorphine, even if he did not actually die from a diamorphine overdose.

Time engaged 1 unit

Code A