

The General Medical Council
 178 Great Portland Street
 London
 WIW 5JE

MRS R. CARBY

Code A

27th May 2002

FORMAL COMPLAINT

Dear Sir

Regarding the death of my Husband
 Stanley Eric Carby, at the Gosport War Memorial
 on 27th April 1999.

I wish to make a formal Complaint against
 DR. Jane Barton, Staff nurse JOICE, and other
 nurses on duty when my Husband was in their
 care. My daughter and I went to a meeting
 at Gosport War Memorial on the 22nd May 2002 at
 9.30, with a DR LORD and JAN PEACH. We went
 to view my Husband's medical notes, and to
 ask questions about the concerns we have about
 the sudden death of my Husband. After the
 meeting we have decided that we are not
 satisfied with the answers they gave us. To
 which I have stated on another piece of paper
 the questions asked and the answers given by
 DR LORD + JAN PEACH.

After looking through my Husband's medical
 notes I am disgusted the fact that none of
 his notes are filed out in the correct procedure
 that they should. The dates are incorrect on
 his admission. The notes are not timed when
 checks were done on my Husband. And the drugs
 record, they have the wrong dates drugs was given.
 Also drugs that were given, have been crossed,
 If drugs are crossed out you must give
 reasons why in the exceptions to prescribed
 orders sheet. and if you take a look, this
 has not been done, no time, no date, no reason.

Formal Complaint Cont.

my Husband was given midazolam and morphine driber, in his notes they state this was given on the 27th april, So why does it state that he was given it on the 26th april at 12:15 in his drugs record.

I am disgusted in the way these medical notes have been done. By law medical notes should be timed, dated and signed, after each entry, and obviously this has not been done.

my Husband was moved to Gosport War Memorial on the 26th april and died 1.0. clock on the 27th april.

We only recieved a phonecall at 10.15 the morning of the 27th april to say that my Husband had a bad night and wasn't well, could we go in. We arrived there at 10.30 to find my husband not able to speak, open his eyes, or move, he could only lie there in his bed. When we asked the nurse why wasn't we phoned earlier. we was told he only went like this at the time they phoned us.

But looking through his notes now, we can see he was like this early in the morning. If you take a look at the form called general information. you will notice that on there it states, "CONTACT AT ANY TIME IF CONDITION CHANGES". So why was we not contacted sooner. The reason we were given by dr Lord + Jan Peach was "we dont know", but all we can say is Sorry that is not acceptable my Husband would need us with him.

On his notes it states he was not alert and holding his head back, and in one statement it says he is now unconscious and she was refering him to speech and language therapist, forgive me if I'm wrong but if someone is unconscious dont you get them to a hospital where they can be seen to by a doctor, who can give medical treatment, but instead they phoned Dr Lord, who said give him midazolam, but they now say they did not give him midazolam.

FORMAL COMPLAINT CONT:

So in this what the nurses are allowed to do, they are instructed by a doctor to give midazolam, but they take no notice to this and not give it, I am very upset with the care my husband was given, we told the nurses that my husband can get agitated at times, and to call one of us in the family, and we will come and sit with him, to put him at ease, but no. still they did not tell us,

when Dr Jane Barton arrived at the hospital she asked to see us, I then asked Dr Barton if my husband was going to make it through this, she replied let nature take its course, on the notes that S.N. Joyce wrote, she put that I said my husband wasn't going to make it, that is a complete lie.

It also states that we thought he was in pain and asked for them to make him comfortable. This is all lies we wasn't told in anyway that he would be having a morphine drip as well as midazolam. My family and I are very angry with these points I have told you, we have never been satisfied with the way my husband died so quickly after leaving hospital, and to find his notes in such a mess just proves that this is complete negligence and we will not stop until something is done.

Thankyou for taking the time to read this. If you require any further information please do not hesitate to contact me. Looking forward to hearing from you regarding this matter.

Yours Sincerely

Code A