

Gillian McKenzie

Name of Deceased: Gladys Richards

Relationship to deceased: Daughter

Chronology of Events(following telephone conversation 18/09/02)

- **11/08/98** – GM mother was transferred to Gosport Hospital from Haslap hospital where she had been recovering from a hip operation. At this stage GM recalls her as being alert, continent and eating well.
- **11/08/98** – GM niece went to visit Gladys and when she arrived she was sitting in the day room with no supervision. GM's niece recalls her as being in a distressed state. At 3pm GM's sister arrived to visit Gladys, when she gave Gladys her dinner at 3pm, one of the nurses commented 'she's fine, look she is eating well'. When [Code A] (GM sister) enquired as to what the nurse meant, [Code A] was informed that she had had a fall at 1.30pm.
- GM later discovered that Dr Barton had been on the ward at this point but she had not examined her mother.
- At 9pm, the nurses went to undress Gladys and noted that 'she may have a broken hip, we will X-ray her in the morning.' Mr Briggs was called (same GP surgery as Dr Barton)
- **12/08/98** – Gladys's was X-rayed and her hipbone was manipulated back into place with the help of [Code A]. She was then re-admitted to Haslop for observation.

- **17/08/98** – Gladys's was assessed in the morning and sent back to Gosport War Memorial Hospital.
- **17/08/98** – GM arrived at 12.20am, when she entered the room she noted that her mother was moaning. She complained to the staff that her mother was in pain and was informed that the moaning was due to dementia.
- Jean Barton examined her mother and agreed to a further X-ray, she was told to return at 9pm when this X-ray would be discussed. She was then told by a Dr Beeb that her mother had a massive haematoma which would lead to her death. She was told that nothing more could be done and in order to ensure that her mother had a pain free death, GM agreed to a dia-morphine syringe driver.
- The following day, Dr Barton asked GM if she understood what a dia-morphine syringe driver was for, GM stated that she did. Dr Barton informed her that the next thing she could expect is a chest infection.
- **21/08/1998** – GM mother died at 9.20pm, her body was taken to the mortuary at 12pm.