

TELEPHONE NOTE

TO: Code A
FROM: Mrs Harcourt
DATE: 27 January 2004
CLIENT NUMBER: 31847
MATTER NUMBER: Code A
CASE ID: Code A
CLAIMANT NAME:

Code A engaged in a telephone call to Mrs Harcourt following a message that had been passed to her. Mrs Harcourt explained that they had been on holiday but wanted to inform Code A that she had received a visit from Kate Robinson who had distributed her father's file. She explained that she had also told Kate that she wanted to be told by a phone call in which class her case would fall followed up by a letter.

Mrs Harcourt apologised for not getting back sooner but explained that she had been on holiday.

Time engaged: 1 UNIT

Code A