

Fareham and Gosport **NHS**  
Primary Care Trust

Mrs Richards

Please find enclosed copy of Community Health Council  
Questionnaire which was omitted from original correspondence.  
Please accept our apologies for this error.

Unit 180, Fareham Reach  
166 Fareham Road  
Gosport  
PO13 OFH

Ian Piper  
Chief Executive

Tel: 01329 233447  
Fax: 01329 234984

*I did not reply to this*

Code A

*With compliments*

FAG0021 02/02

PORTSMOUTH AND SOUTH-EAST HAMPSHIRE  
COMMUNITY HEALTH COUNCIL

Admiral House, Second Floor, High Street, Cosham,  
Portsmouth, Hampshire. PO6 3BZ  
Tel: 023 9238 3832

COMMUNITY HOSPITALS  
COMMUNICATION SURVEY

*Please circle or tick the answer which applies to you and write your comments in the spaces provided.*

1. Are you completing this form yourself or is someone else filling it in on your behalf?

Self                      Friend/Relative                      CHC Member

2. Did you have an explanation of the reasons for your admission from:

- Your GP
- Your Consultant
- Your District Nurse
- Your Named Nurse / Hospital Nurse
- Anyone Else - *Please specify* .....

*Please go to question 3*

- No explanation was given

*Please go to question 5*

3. Did you understand the explanation?

Yes                      No

4. Were you given an opportunity to ask questions?

Yes                      No

13. Have any changes in treatment been explained to you?

Yes                                  No                                  Not Applicable

14. Have you had an explanation of your prognosis (outlook) from:

- Your GP
- Your Consultant
- Your District Nurse
- Your Named Nurse / Hospital Nurse
- Anyone Else - *please specify* .....

*Please go to question 15*

- No explanation was given

*Please go to question 17*

15. Did you understand the explanation?

Yes                                  No

16. Were you given an opportunity to ask questions?

Yes                                  No

17. Have your cultural and religious beliefs been taken into account?

Yes                                  No                                  Not Applicable

18. How often do you expect to speak to a Doctor, Consultant or Nurse?

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19. Has a Doctor, Consultant or Nurse approached you or have you had to approach them?

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20. At any time were you given an opportunity for additional questions after being given time for reflection?

Yes                                  No

30. Do you feel the staff have time to talk to you?

- Doctors
- Nurses
- Physiotherapist
- Occupational Therapist
- Chaplain
- Domestic Staff
- Others - *Please specify* .....

31. From the above list, who has been the most helpful?

.....

32. On admission, were you told:

- Where the bathrooms and toilets are
- How to call a nurse
- Meal times
- Visiting times
- Where the day room is
- How to access the telephone

33. Has the hospitals discharge policy been explained to you?

Yes    *Please go to question 34*    No    *Please go to question 36*

34. Did you understand the explanation?

Yes                      No

35. Were you given an opportunity to ask questions?

Yes                      No

36. Have staff discussed with you whether you will require any support at home?  
e.g. meals, carer, emergency button or medication etc?

Yes                      No

37. Have staff discussed with you whether you will require any special equipment at home? e.g. raised chairs, commode, handrails, and who will provide them?

Yes                      No                      Not Applicable

45. Has your stay in hospital and your treatment and care lived up to these expectations and if not, in what respect were they not met?

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46. What else, if anything, would you have wanted or expected?

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47. Do you have any further comments you would like to make?

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48.

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