

PORTSMOUTH
HealthCare
NHS
TRUST

Mrs. G. McKenzie,

Code A

Our ref
MM/BM/YJM

Your ref

Date
22nd September, 1998

Ext
4378

Dear Mrs. McKenzie,

I understand that you have made enquiries about receiving copies of the correspondence between Portsmouth HealthCare Trust and your sister, Mrs. Lack, about your late mother's care at Gosport War Memorial Hospital.

This correspondence is personal to your sister and I am not, therefore, in a position to copy it to you. However, in my letter of today to her I have advised her of your request, and expressed the hope that she will feel able to share it with you.

Failing that, the only option would be for you to raise your own complaint directly with the Trust.

I am very sorry that your grief at this very difficult time has been compounded by these concerns.

Yours sincerely,

Code A

Max Millett
Chief Executive

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