



HAMPSHIRE CONSTABULARY

Complaint Against Police By Members of the Public RESTRICTED

Page 4 of 9

NATURE OF COMPLAINT (eg Assault, Incivility, etc)

NEGLECT OF DUTY - INADEQUATE INVESTIGATION.

7 PCA Leaflet given Yes No

Is the complaint suitable for Informal Resolution? (see page 5 para 12) Yes No

Are complaints sub-judice? (see notes of guidance section c) UNLIKELY Yes No

If so, state:- Court Date

or Police bail to (stn) Date

8 Officer completing CD 1

Name Station

Rank No. Date

9 FULL CIRCUMSTANCES OF INCIDENT FROM WHICH COMPLAINT(S) EMANATED

This account is not subject to the rules of evidence therefore hearsay and opinion can be stated so long as they are relevant and of benefit to the complaint or enquiry. Outline any action taken upon receipt including preservation of evidence. Note – this form may be subject to Court disclosure.

In April 2001 the complainant contacted Hampshire Constabulary & spoke to D/S at Fratton and outlined the circumstances of the death of her mother Mrs Alice WILKIE. This followed some concerns published in the Portsmouth Evening News about the Gosport War Memorial Hospital. Mrs. WILKIE died at the hospital on 21.8.1998.

On contacting the police the complainant was assured that her concerns would be investigated. She awaited an outcome of the investigation, but as nothing had been heard after 6 to 7 weeks she contacted D/S .

Continue at Section 13 if necessary



HAMPSHIRE CONSTABULARY

Complaint Against Police By Members of the Public RESTRICTED

13 ADDITIONAL INFORMATION

(From Section 9 or 11)

for an update. He stated that he was trying to obtain Mrs. WILKIE's medical records but was having difficulty getting them from the hospital. A few weeks later he called to say that he'd obtained the records and the matter was ongoing. The next contact from the police was a letter from someone called 'John James' stating that enquiries were not complete and that a Ms MILLAR from the Commission for Health Improvement was also conducting an enquiry. Up to this point complainant had no idea that a senior investigating officer had taken over the case. The letter was dated 15 Nov. 2001. (Code A-1). It had been sent to a Code A at the wrong address of Code A. No other personal contact was made. The next contact was another letter (correctly addressed) from J. James, Det. Supt. dated 13 February 2002 (Code A-2). This letter stated that no further enquiries were going to be conducted and that if the complainant wished to she could attend Fratton Police Station on either 20th or 22nd February to discuss it with Det. Supt. JAMES. The comp. was unable to attend on those days and Supt. JAMES called at Code A on 25 February. Since April 2001 this was the first 'personal' contact ~~to~~ Mrs. Jackson had received from the police. Supt. JAMES outlined his reasoning for not taking the case any further. They were; 'There was a lack of police resources to investigate the case, and that he wished to avoid unnecessary anxiety to the relatives of patients who were unaware that there may have been a problem.' Prior to this Supt JAMES had informed Mrs. Jackson that there were serious discrepancies in Mrs. WILKIE'S case, and that the level of care was substandard. He also said that it raised serious questions as to the level of drugs administered. He continued by outlining the sequence of events which should take place when good clinical care is administered, but went on to say that this clearly didn't occur in his case. He concluded that this matter could not be regarded as